







Notification



Update on Sheet piling work at South Ruislip Vent Shaft, Victoria Road

February 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at: www.hs2inhillingdon.co.uk

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our team would like to invite you to:

- ❖ Visit the HS2 & SCSJV Information Hub Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm to 4pm. You can find us in the portacabin on the right of West Ruislip Portal entrance, Ickenham Road.
- ❖ You can book a virtual one to one appointment at Communities@scsrailways.co.uk

What we are doing - Sheet piling

We wrote to you on 26 January 2024, to let you know that we would be installing sheets piles at the western boundary of our site (see image on page two) from 5 February 2024. This is in preparation for the new permanent wall construction.

Due to further delays with preceding works, we will start installing the sheets piles from 19 February 2024.

We will use a push pile method to place the piles into the ground. We have prepared the ground and the sheet piles beforehand to ensure that the piles are installed into the ground with minimal noise or vibration.

What to expect

During the works, we will be using excavators, mobile plant and piling support vehicles which will be visible on site.

How the works might affect you

You may experience increased construction noise during this period. Noise and vibration monitoring will be in place throughout these works. We will use water mists to reduce dust generated by the construction activities.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

From 19 February 2024 to 15 March 2024 Mon – Fri 8am to 6pm Saturdays 8am to 1pm if required

We may be on site for an hour before the start and/or end of each shift

What to expect

You may notice large construction machinery and cranes on site during these works

What we will do

Use acoustic barriers around the machinery to help reduce noise

Provide updates at HS2inhillingdon.co.uk

Sheet piling work at South Ruislip Vent Shaft, Victoria Road

Notification

February 2024 | www.hs2.org.uk

Location of the works on site



What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk



To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: https://www.groundwork.org.uk/hs2funds





Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

鴌 Freephone **08081 434 434**



Minicom 08081 456 472



(a) Email hs2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice https://www.gov.uk/government/publication s/high-speed-two-ltd-privacy-notice

Reference number: HS2-MW-SCS-Ph1-Ar-So-S1-Prog-works-45-24/11/2023 03 High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56.