

Belvue Business Centre borehole installation

January 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at
HS2inBrentandEaling.org.uk

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our team would like to invite you:

- **To visit the HS2 & SCSJV Information Hub**

Our Community Information Hub is open for drop-ins every **Monday** and **Wednesday** from **2pm to 4pm**.

You can find us in the portacabin on the right of West Ruislip Portal Entrance on Ickenham Road.

- **You can book a virtual one to one appointment** at Communities@scsrailways.co.uk

What we are doing

In order to carry out groundwater monitoring for the new HS2 tunnels, we need to drill a new borehole and fill in another at the two locations shown on the map overleaf. **From Friday 2 to Monday 5 February**, we will be working 24/7 to drill the new borehole. We are doing this to avoid disrupting the operations of the businesses in the area.

We will erect noise reducing barriers around the area while we drill the borehole. Once completed, the borehole will have a secure cover. We will place barriers around the borehole to be filled which will take up to three hours to complete. The barrier around the borehole will remain in place until the subcontractor returns on the third day to check the work and it is then complete.

How these works might affect you

The borehole is over 90 metres away from nearby homes; however, it may be possible to hear some noise whilst drilling at night. We would like to apologise in advance for the disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please Contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Friday 2 to Monday 5 February 2024

24 Hours

What to expect

Barriers around the borehole locations

Borehole drilling and filling equipment

Operatives in the area

Welfare vehicle parked nearby

Regular follow up visits to take readings

What we will do

Place noise reducing screens around the compound

Maintain access to your properties at all times

Provide updates at HS2inBrentandEaling.org.uk

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Notification



www.hs2.org.uk

Approximate location of works

Friday 2 to Monday 5 February 24/7



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

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Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>