

SKANSKA



Working on
behalf of

HS2

South Ruislip Vent Shaft site Christmas closure

December 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at
www.hs2inhillington.co.uk

What we are doing

South Ruislip Ventilation Shaft site will close for the festive period from 22 December 2023 to 1 January 2024. There will be the usual security presence and only maintenance checks will be undertaken during this time.

From **2 January 2024 onwards**, we will go back to our normal working day shifts. From **15 January 2024 to 31 August 2024**, we will work some evenings and weekends.

Works starting in the New Year will consist of reinforced concrete works, headhouse construction, boundary walls, underground services, fencing and landscaping works.

We will install acoustic barriers to reduce the noise impact of these works.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

The site will be closed from Friday 22 December until Monday 1 January 2024

From 2 January 2024 onwards we will go back to normal day shifts.

From 15 January 2024 to 31 August 2024 will include some evening and weekend working.

What to expect

You may notice large construction machinery and cranes on site during these works

What we will do

Use acoustic barriers around the machinery to help reduce the noise

Provide updates at HS2inhillington.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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