



Notice of Utility Works on Victoria Road, North Acton

December 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Utility works on Victoria Road

Between **8 January 2024 and 5 June 2024**, we will be carrying out utility works to install a new cable diversion under Victoria Road. The planned works will include excavation and resurfacing of the road, and cabling works to create the diversion. These works will be carried out in phases. The phases are explained on page 2.

Working Hours

Due to anticipated network requirements, our working hours will be as follows:

- From **8 January to 26 March 2024**, 8am to 6pm, Monday to Friday and 8am to 1pm on weekends, and
- From **27 March to 5 June 2024**, 8am to 10pm, Monday to Friday and 8am to 6pm on weekends.

How might this affect you

To minimise traffic disruption and to ensure the safety of our public and our operatives, we will be using an automated traffic management solution on **Victoria Road**. This solution monitors road traffic and adjusts the signal time to ensure traffic flows efficiently.

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you over the phone if you have any questions about the works.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

8 January to 5 June 2024

Working Hours

8 January to 26 March 2024,
8am to 6pm, Monday to Friday and 8am to 1pm on weekends

27 March to 5 June 2024,
8am to 10pm, Monday to Friday and 8am to 6pm on weekends

Dates mentioned in this notification may change.

We may be on site for an hour before the start and/or end of each shift

What to expect

Temporary traffic signals in place

Bus stop suspensions

Footpath closure

Noisier works during excavations and road resurfacing

What we will do

Continue to monitor our working methods to reduce disruption

Provide updates at HS2 works in Old Oak Common and North Acton

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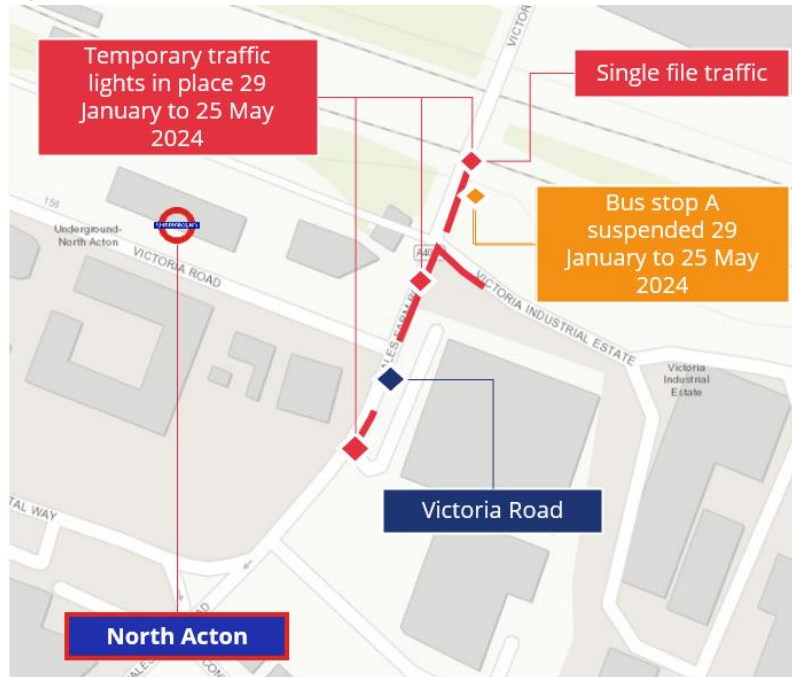
Notification



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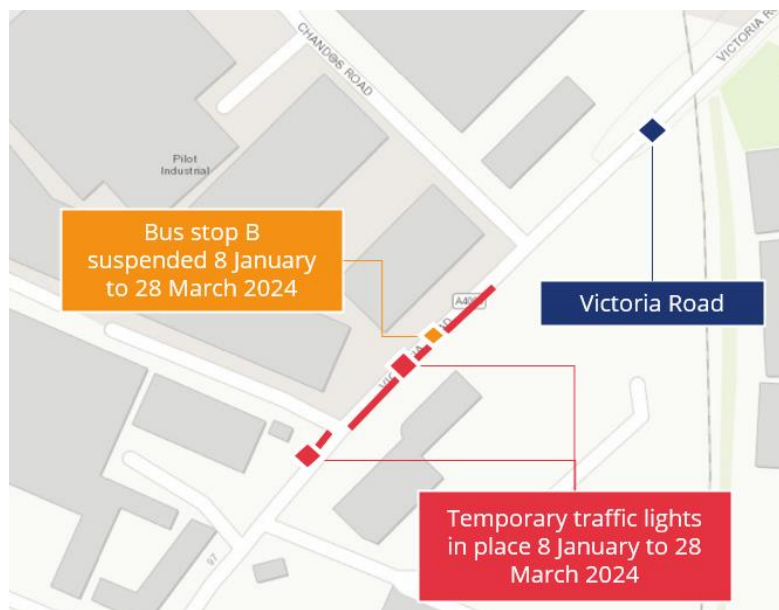
Victoria Road Phase A: 29 January 2024 to 24 May 2024

We will have temporary traffic lights and a bus stop suspension in place during these works, as highlighted on the map below.



Victoria Road Phase B: 8 January 2024 to 28 March 2024

We will have temporary traffic lights and bus stop suspension in place during these works, as highlighted on the map below.



Contact our HS2 Helpdesk team on **08081 434 434**

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Notification



Victoria Road Phase C: 8 January 2024 to 5 June 2024

We will have temporary traffic lights and footpath closure in place during these works, as highlighted on the map below.



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice:

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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