

Launching the Tunnel Boring Machines

December 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Launching the Tunnel Boring Machine

In January 2024 we will be launching our Tunnel Boring Machines (TBMs) from the Victoria Road Crossover Box site in Old Oak and Park Royal. These TBMs will bore towards the Greenpark Way Vent Shaft located in Greenford.

The tunnelling is due to be completed by spring 2025.

How will this impact you?

The TBMs will be between 20 and 30 metres below ground, measured from the top of the tunnels they will be building, so we expect only minimal noise and vibration from them.

We are designing and building HS2 in ways that reduce noise and vibration from our construction works as much as possible. The HS2 Code of Construction Practice outlines the measures we will implement to control and reduce noise and vibration during the construction of HS2. This document can be found here:

www.hs2.org.uk/documents/collections/hs2-code-of-construction-practice/



If you live close to the line of route, we will contact you prior to tunnelling in your area. More information about the route can be found www.hs2.org.uk/in-your-area/map

Dates mentioned in this notification may change. We will provide updates at: <https://www.hs2.org.uk>

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

From January 2024 until spring 2025

Working Hours

Tunnelling and site support activities will be 24/7

What to expect

Some residents may experience low levels of noise and vibration whilst the TBMs are passing

We anticipate that the TBMs will only be under a property for up to two days

The TBMs will be boring approximately 20 metres a day

What we will do

Carry out engagement in various locations across the route.

Upcoming events;

Virtual Drop In - Every third Tuesday of the month

In person drop in – 24 January 2024

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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