

Update: Utility works on Eastcote Lane, Northolt

November 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. You can sign up for regular updates in your local area at www.hs2inbrentandealing.co.uk

Our Community Engagement team is available to answer your questions about the project and the works in Northolt. Our team would like to invite you to:

- ❖ **A community update event on 5 December 2023**
Our team will be on hand to answer any questions you may have. We will be at Northolt Park Baptist Church from **6pm to 7pm**. We look forward to seeing you there.
- ❖ **You can book a virtual one to one appointment**
at Communities@scsrailways.co.uk.

What we are doing

We wrote to you in July to let you know about utility protection works on Eastcote Lane between 3 July and 2 December 2023.

We'll need to extend the end date of these works due to the discovery of a water pipe obstructing the gas pipe we are working on. We will start the next phase on **4 December and continue until 8 February 2024**. These works have been scheduled for Monday to Sunday 8am to 6pm. No noisy works will be undertaken after 1pm on Saturdays and all day on Sundays.

Works on site will pause **between 22 December 2023 and 2 January 2024**. However, the site and hoarding will remain in place during the pause of works over the Christmas break.

During the next phase of these works, access to the church, sports centre and residents next to the church will be via Eastcote Lane North.

Bus routes using Eastcote Lane bridge will continue to be diverted via Mandeville Road.

We would like to apologise for any disruption or inconvenience these works may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

4 December 2023 to 8 February 2024

Monday to Sunday 8am to 6pm including Bank Holidays.

We may be on site for an hour before and/or end of each shift

What to expect

Noisier works during excavation. We will be using an excavation vacuum lorry to remove waste material

Your utility services will not be affected

What we will do

No high impact, noisy activities after 1pm on Saturdays and all day on Sundays

Install noise reduction barriers to reduce the noise from the excavation

vacuum. Additional parking provisions will be allocated where driveways are blocked during these works

Provide updates at HS2inBrentandEaling.org.uk

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Notification



www.hs2.org.uk

How these works might affect you

We will be using excavators and an excavation vacuum lorry to remove waste material. We expect that these works will create some noise. We will be using noise reducing barriers to minimise disruption and will limit the use of the excavation vacuum as much as possible. Every effort will be made to carry out the noisiest work in the middle of the day.

Map showing location of works 4 December 2023 to 8 February 2024



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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