

## UPDATE - Notice of traffic management on Kelsey Lane and Waste Lane

November 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

**UPDATE** – We previously contacted you to advise that this work would take place from 29 November until 5 December. The team have revised their schedule of works and now propose to finish on 8 December.

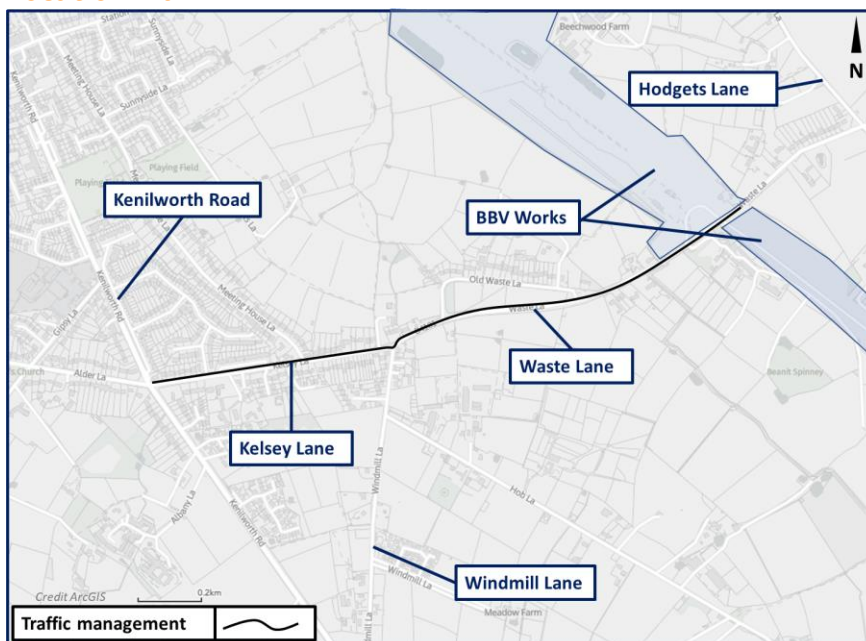
### The work we will be doing

As you may be aware, following consultation with residents, BBV and HS2 have been working closely with Solihull Metropolitan Borough Council (SMBC) on a series of traffic calming measures on Kelsey Lane and Waste Lane. This includes four digital radar speed signs, a chicane, all associated road markings and signage, and the introduction of a 20mph speed limit.

To avoid unnecessary disruption while we carry out this work, we have carefully programmed our work to avoid having to close Waste Lane and Kelsey Lane. Instead, we will actively manage the traffic with two-way traffic lights and STOP/GO boards, and we will limit this to just the area of the road we are working on at that moment in time.

This work will take place from 29 November until 8 December, Weekdays only between 9:30am and 3:30pm.

### Location Plan



### Duration of works

29 November until 8 December. Monday-Friday, 9:30am until 3:30pm.

### What to expect

Low level of noise during our work.

### What we will do

Keep you up-to-date with any changes at [www.hs2insolihull.co.uk](http://www.hs2insolihull.co.uk)

Keep all sites safe and secure.

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-MW-SCS-Ph1-Ar-So-S1-Prog-works-05-05/10/2023**

High Speed Two (HS2) Limited, registered in England and Wales.

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