

Upcoming utility surveys in the Ealing area

November 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Upcoming utility surveys in your area

On **13, 14 and 22 November 2023**, we will be carrying out a series of surveys in the Ealing area, including Castlebar Park, Cleveley Crescent and Hanger Lane.

We will use scanning equipment to create a map of the utility services below the road. They will be marked using biodegradable spray paint. Once the survey of the site is complete, we will take photos of the paint marks to record the location of the utilities.

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, and work as efficiently as possible whilst keeping our work areas safe and tidy.

How will this affect you

To ensure the safety of the public and our staff, temporary changes will be in place on Castlebar Park, Cleveley Crescent and Hanger Lane which will include lane closures, footpath closures and parking suspension.

These temporary changes are shown on the following pages.

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you over the phone if you have any questions about the surveys.

Please contact the HS2 Helpdesk via the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

13, 14 and 22 November 2023

Working Hours

8am to 6pm Monday 13 to 14 Tuesday November 2023

10pm to 5am Wednesday 22 November 2023

We may be on site for an hour before the start and/or end of the shift

What to expect

Surveying equipment including tripods and trolley mounted or vehicle mounted equipment

Temporary markings on the footpath that will wash away

Temporary lane closures, footpath closures and parking suspensions

Our works will cause minimal noise and disruption

What we will do

Continue to monitor our working methods to reduce disruption. Dates mentioned in this notification may change.

Upcoming utility surveys in the Ealing area

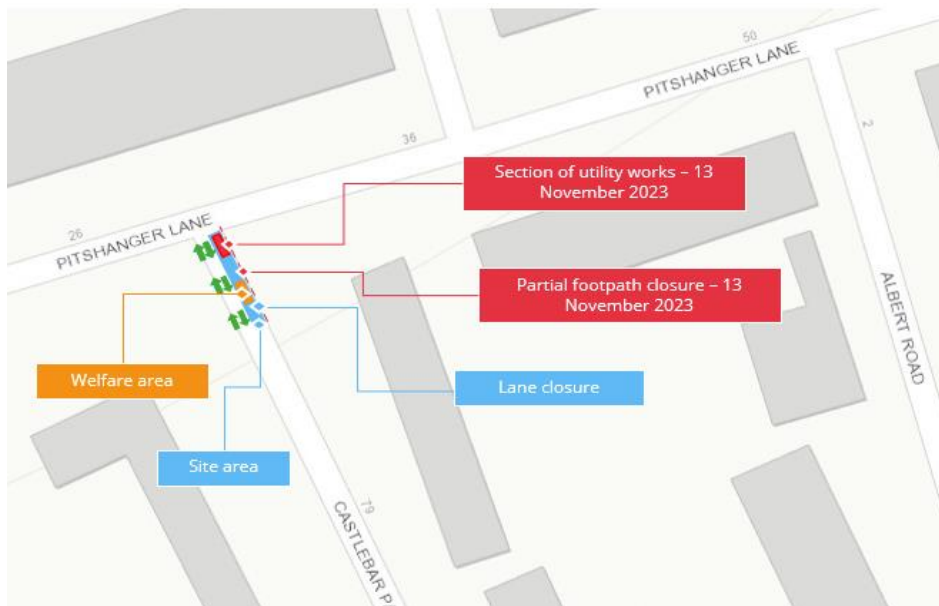
Notification



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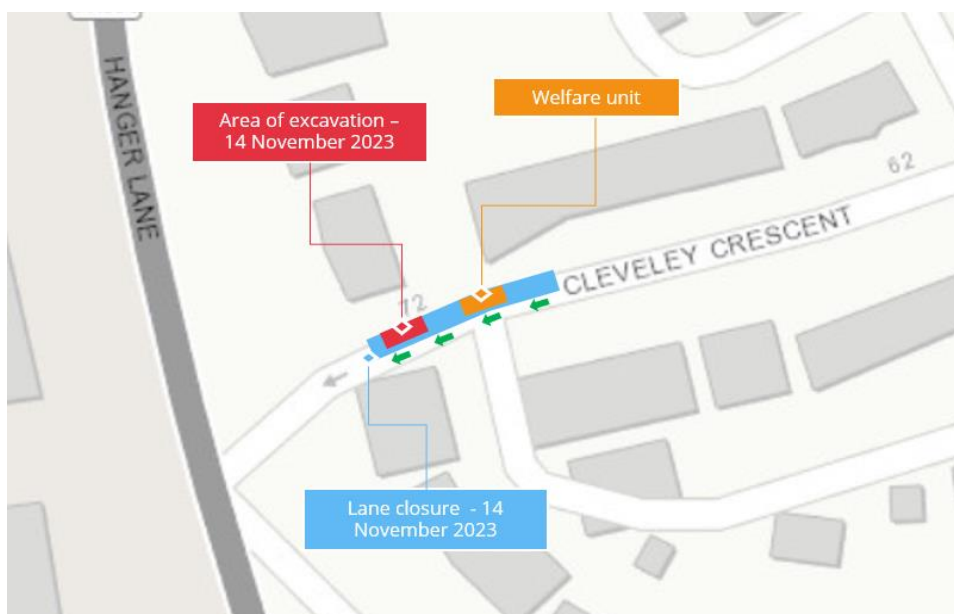
Castlebar Park, West Gate: 13 November (one day)

We will be carrying out surveys on Castlebar Park on 13 November 2023. These works will include a lane closure and partial footpath closure which can be seen on the map below.



Cleveley Crescent, West Gate: 14 November (one day)

We will be carrying out surveys on Cleveley Crescent on 14 November 2023. These works will include a lane closure which can be seen on the map below.



Contact our HS2 Helpdesk team on **08081 434 434**

Ground investigations in the Ealing area

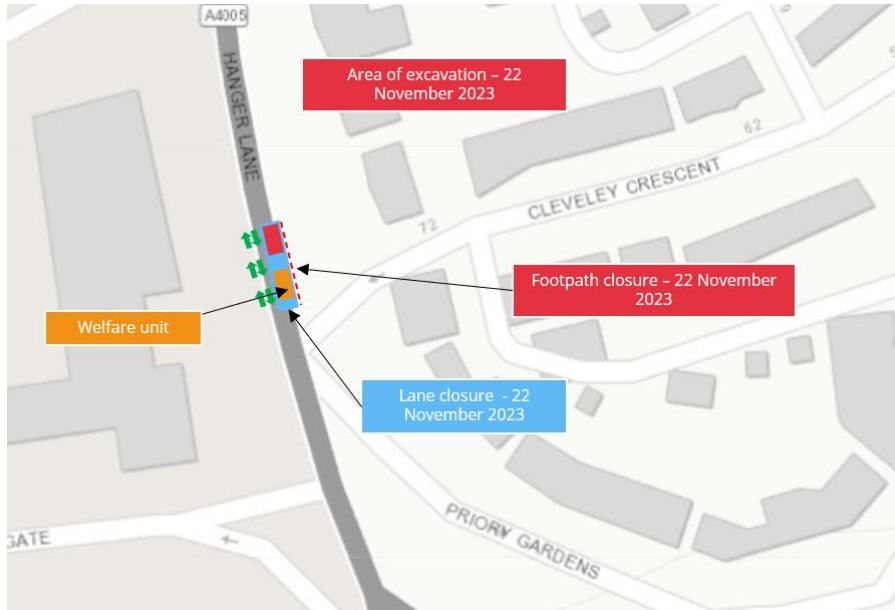
Notification



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West Gate, Hanger Lane: 22 November (one night)

We will be carrying out surveys on West Gate on 22 November 2023. These works will include a lane closure and partial footpath closure which can be seen on the map below.



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-31/10/23

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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