

Preparing the Tunnel Boring Machines

November 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Tunnel Boring Machine to be tested

In **Mid-December** we will begin to test our Tunnel Boring Machines (TBMs) prior to tunnelling the Northolt Tunnel East, from the Victoria Road Crossover Box (VRCB) to Greenpark Way in Greenford.

You may have noticed us lifting the TBMs into place at our VRCB site. This is in preparation for them to **be launched from early January 2024**. The TBMs they will need to be tested during December 2023 and January 2024 before launching.

How will this affect you

We expect this activity to be up to 24 hours a day. Noise and vibration should be minimal as the TBMs are about 25 metres below ground level and will not be excavating.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Mid-December to
February 2024

What to expect

We do not anticipate
impacts on residents

All works will happen
within the Victoria Road
Crossover Box site

What we will do

Continue to monitor our
working methods to
reduce disruption.
Dates mentioned in this
notification may change.
We will provide updates
at:
[https://www.hs2.org.uk/
in-your-area/map](https://www.hs2.org.uk/in-your-area/map)

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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