



Notice of temporary road closure - Truggist Lane – Balsall Common

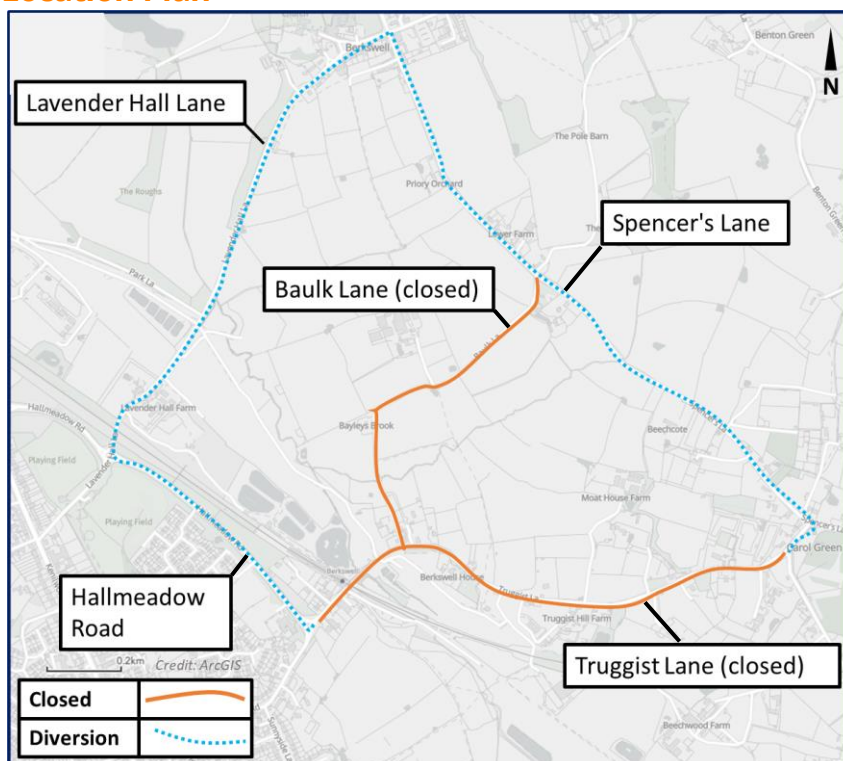
October 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

The work we will be doing.

The new railway will pass over Truggist Lane on a viaduct structure. Preparation works for this viaduct is at an advanced stage and consent for the above ground works was granted September. Before this main work begins early in the new year, it is important that an up-to-date detailed survey of the road, the junction, the street furniture and other features is undertaken. To do this properly and safely we will need to close the road for two days but to minimise disruption this work will be done between 9:30am and 3:30pm to avoid peak times. For safety reasons we are required to close Baulk Lane on occasions when Truggist Lane is closed. **Please note that access to frontages will be maintained.**

Location Plan



Duration of works

9:30am until 3:30pm on
27 and 28 November

What to expect

Very low level of noise
following our work.

Fully signed diversion

Longer journey time
following diversion -
allow 5 minutes.

What we will do

Keep you up-to-date
with any changes at
www.hs2insolihull.co.uk

Keep all sites safe and
secure.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-MW-BBV-Ph1-Ar-No-N1-Traf-15-25/10/2023

High Speed Two (HS2) Limited, registered in England and Wales.

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Company registration number: 06791686. VAT registration number: 888 8512 56