



Working on
behalf of

HS2

Update on works on St Edmund's Terrace, NW8

January 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Thames Water update

Further to the letter we sent you in November 2023, we would like to draw your attention to a change of working hours. We will start working on Saturdays from **Saturday 3 February 2024**, and our working hours will be 8am – 1pm with an hour each side of this for setting up and down.

Thames Water is installing a protective tunnel lining to the existing raw water tunnel, to provide added structural stability during future underground HS2 works. The main worksite is within the reservoir site located on St Edmunds Terrace, Camden, with a section of the site extending on to the public highway in St Edmund's Terrace.

Our work

We started on Monday 20 November 2023 and expect to finish the works on Wednesday 22 May 2024. We don't expect the works to be noisy, as they will be mostly underground. All noise created from the works will be monitored as standard practice.

St Edmund's Terrace

We are working in the shaft on Barrow Hill, and there is a one lane closure on St Edmund's Terrace junction with Wells Rise. Three-way traffic will be kept at all times with the use of traffic lights at the junction between St. Edmund's Terrace and Wells Rise to reduce the impact the works have on residents. The footpath adjacent to the side of the road is closed, and a temporary crossing has been installed to allow pedestrians to cross to the other side of the road. The works are within the Thames Water compound and no bus routes, bus stops, and pedestrian and cycle paths will be affected.

No property access will be impeded by any of our works.

Getting in touch

For all enquiries about the work Thames Water are doing on behalf of HS2, please use the below details and quote the reference number:

00346914.

Phone: 0800 316 9800 (our lines are always open) Email: customer.feedback@thameswater.co.uk

Notification



Duration of works

20 November 2023 to 22 May 2024

Working hours:

Monday to Friday 8am – 6pm

Saturdays 8am-1pm from 3 February

What to expect

Lane and footpath closure in the junction with Wells Rise

Fifteen parking bays suspended, on both sides of the road next to work site.

There are ten parking bays on the Westminster Council side for traffic flow and the remaining five on the Camden side for the works area.

Loading bays will not be affected.

What we will do

We will be working within the shaft and tunnel, so noise will have minimal impact on Temporary pedestrian crossing installed

Provide updates in HS2inCamden.co.uk

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

HS2 Reference: **HS2-MW-SCS-Ph1-Ar-So-S1-UT-47-28/09/2023-2**

Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.


Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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