## Postponement of works on **Aston Church Road**

February 2024 www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

### **Aston Church Road closure postponed**

In September 2023, we sent out an Advance Works Notice informing you of our planned closure of Aston Church Road due to take place between 25 March 2024 and 26 May 2025 to rebuild the new Aston Church Road bridge.

We need to postpone this closure due to the complexity of the work required to divert the utilities on Aston Church Road. There are 16 utilities that need to be diverted from the current bridge to the new one, one at a time, without disrupting the stability of the network.

To ensure the safety and the security of these networks, including water, power, gas, and telecommunications, utility asset owners have to manage and deliver these works while avoiding periods of higher demand.

We expect the closure will happen later in 2024. We will update you when we have confirmed the dates.

### Saltley Viaduct closure postponed

In March 2022, we informed you that works on Saltley Viaduct would likely begin in 2024. We have now postponed these works and they are expected to commence in 2025.

We have delayed the works on Saltely Viaduct due to a change in programme on Aston Church Road. We committed in HS2's Environmental Statement to not close Saltley Viaduct and Aston Church Road at the same time. Therefore, postponing works on Aston Church Road means we also need to postpone works on Saltley Viaduct.

We will begin works on Saltley Viaduct once we have lifted the Aston Church Road closure in 2025.

### Finding out more

Our teams will be out and about in the community to answer questions and help you to plan for the closure over the coming months.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434

### What to expect

Aston Church Road will not close on 25 March 2024.

We expect these works to occur later in 2024.

Saltley Viaduct closure is also postponed to 2025.

### What we will do

Ensure that we keep our sites safe and secure.

Keep you updated about any changes via www.hs2inbirmingham. co.uk

Call our HS2 Helpdesk team on 08081 434 43

# **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

### The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltdresidents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

### **Construction Commissioner**

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

### **Property and compensation**

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

### Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-tocomplain/

### Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



🌃 Freephone **08081 434 434** 



Minicom **08081 456 472** 



(a) Email **HS2enquiries@hs2.org.uk** 

Write to:

**FREEPOST** 

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: https://www.gov.uk/government/publication s/high-speed-two-ltd-privacy-notice

Reference number: HS2-MW-BBV-Ph1-Ar-No-N1-Traf-39-31/08/2023

High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56