

Notification



Update on two 24-hour concrete pours at Mandeville Road Site

November 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at www.hs2inbrentandealing.co.uk

What we are doing

On the 8 November we let you know that the concrete pours that were due to take place on 9 November and 1 December 2023, would not go ahead as planned. We had to postpone the deliveries due to other works being delayed on site.

The new date for the first delivery will be on the afternoon of the 21 November. The second date is still to be confirmed but is likely to be between 4 and 11 December.

The pours will take place at the base of the main shaft, about 35 metres below ground level, which is where the noisiest activities will occur. While on-site work is not expected to cause additional disruption, more delivery vehicles will be present due to the quantity of concrete that is required.

Traffic Marshals will guide delivery vehicles as usual. Night-time work will not include noisy activities at ground level, with site lighting directed away from neighbouring homes. Noise and vibration monitoring will continue, with extra noise suppression if needed.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

24 hours a day for 2 days
21 November and
second date to be
confirmed:

Sometime between 4 and
11 December

What to expect

Additional delivery
vehicles due to the
quantity of concrete
required

What we will do

Traffic Marshals will be
directing all the delivery
vehicles as usual

Noise and vibration levels
will be monitored
continually, and
additional noise
suppression will be put in
place if required.

Provide updates at

HS2inbrentandealing.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
Company registration number: 06791686. VAT registration number: 888 8512 56.

Call our HS2 Helpdesk team on **08081 434 434**