

Update on utility works on Great Central Avenue

September 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at hs2inhillington.co.uk

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our team would like to invite you to:

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❖ **Visit the HS2 & SCSJV Information Hub**

Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm to 4pm. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.

❖ **You can book a virtual one to one appointment**

at Communities@scsrailways.co.uk.

What work is taking place?

We wrote to you in May 2023, to update you on our sewer protection works to reline the foul and surface sewer network between Victoria Road and Great Central Avenue.

These works are ongoing and have been delayed due to unforeseen issues and we will now be **completing these works by 19 October 2023**. The location of the works on Great Central Avenue is shown on the map on page 2.

Great Central Avenue and Masson Avenue

We are progressing with the necessary utility protection and strengthening works within this scheme and now need to update you on the next area of works on Great Central Avenue and Masson Avenue.

We will be carrying out works on Great Central Avenue to facilitate our lining works until 19 October 2023. The works will involve:

- Installing a temporary concrete platform for site machinery
- Installing sewer lining
- Reinstatement of substation and demobilisation
- Continued use of the temporary 24-hour over pumping system near Masson Avenue.

Notification



Duration of works

Ongoing until 19 October 2023

Monday to Friday, 8am to 6pm and Saturdays 8am to 1pm

11 – 16 September 24hour working

We may be on site for an hour before the start and/or end of each shift

What to expect

Machinery engines noise on Great Central Avenue
Temporary traffic management with a footpath closure and diversion on the junction of Cedar Avenue and Great Central Avenue

What we will do

Monitor our work methods and minimise disruption to residents

Use acoustic barriers to mitigate the noise

Plan works to limit noise and reduce the impact on residents

Provide updates at HS2inHillingdon.co.uk

Update on utility works on Great Central Avenue

Notification



www.hs2.org.uk

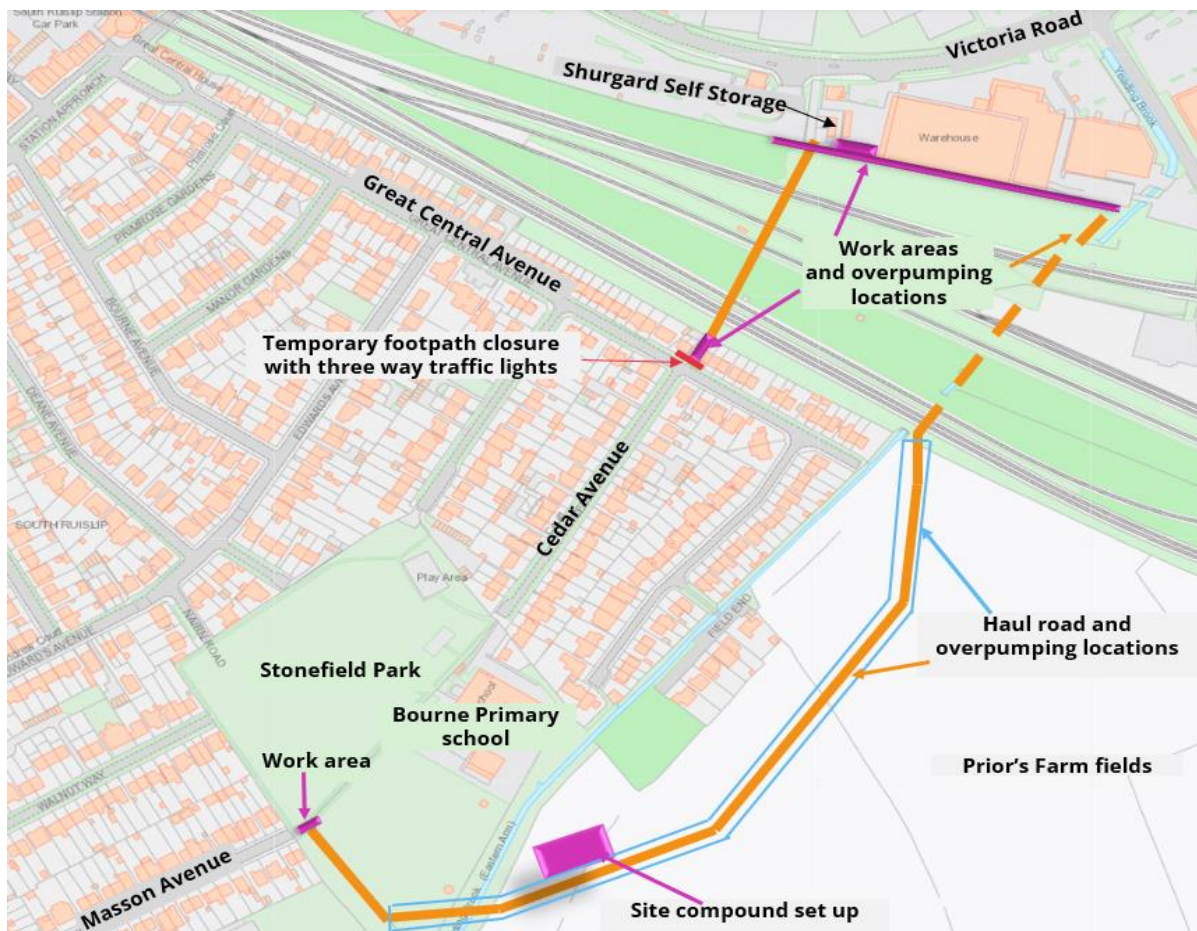
From 11 to 16 September 2023, we will be working 24 hours a day to install the sewer lining. The winch used to pull the lining through the sewer will be in operation throughout the night. We will use noise reducing barriers to minimise disruption.

We would like to apologise in advance for any disruption or inconvenience these works may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

How these works might affect you

There will be a temporary 24-hour over pumping system to transfer water and control the sewage flow to ensure that your utility services are uninterrupted during construction.

We will set up a site compound within Prior Farm's fields and install fencing to segregate our work area. See map below for the location of our works and welfare unit.



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

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www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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