



# Update notice of crane installation at Old Oak Common station

October 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Mobile crane delivery

We previously wrote to you about the installation of a tower crane taking place this month. Due to bad weather conditions, there has been a delay in crane deliveries to our site. As a result, there will be a more deliveries required to the Old Oak Common station site from **6 to 20 October 2023\*** between **5am and 6am** (the deliveries cannot take place during normal working hours due to the size of the transportation vehicles and to avoid causing potential road congestion). You can read the previous notification [here](#).

This tower crane will be built using a mobile crane during or core working hours of **8am and 6pm**. Once the mobile crane has finished assembling the tower crane, it will be taken down and removed from the site.

Please find a map with the location of the crane on page 3.

The mobile crane will be delivered by articulated trucks that will travel along the A40 and Victoria Road, passing the Atlas Road roundabout on Old Oak Common Lane.

\*Dates are indicative and are subject to change dependent on weather conditions

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

Crane deliveries: 4 -9 October between 5am and 6am

Tower crane installation 4 to 9 October, 8am to 6pm

Tower crane in operation: 10 October onwards, during normal working hours: Monday to Saturday, 8am to 6pm

Removal of mobile crane from site: between 9- 20 October 6pm to 10pm

## What to expect

Arrival and removal of mobile crane outside of standard working hours

Construction and operation of tower crane during normal working hours

## What we will do

Operatives will use hand signals to communicate to reduce noise.

Provide updates in Old Oak and North Acton

# Update notice of crane installation at Old Oak Common

[www.hs2.org.uk](http://www.hs2.org.uk)

Notification



## Tower Crane Installation

The tower crane installation will take place on our site between **6 and 20 October, from 8am to 6pm**. The mobile crane will be removed from site between **9-20 October, from 6pm to 10pm**. Adverse weather conditions could delay the date of the tower crane installation – in this instance, we will notify you immediately.

Operatives installing the crane will use hand signals to communicate and the only sound that should be heard will be the crane's engine when it is in operation. The crane will be installed so it does not overlook the public highway or any homes. During the assembly of the tower crane, operatives might be visible walking on the crane. All works for the tower crane installation will be carried out from within the site boundary. This work will cause minimal noise, and we do not expect this to be disruptive for residents.

## How will we reduce disruption to the local community?

We know that on previous occasions, residents have been disrupted by early morning deliveries and we want to do everything in our power to ensure that this delivery does not disturb our neighbours. We have taken your concerns on board and will be implementing the following measures to minimise the impact of this work:

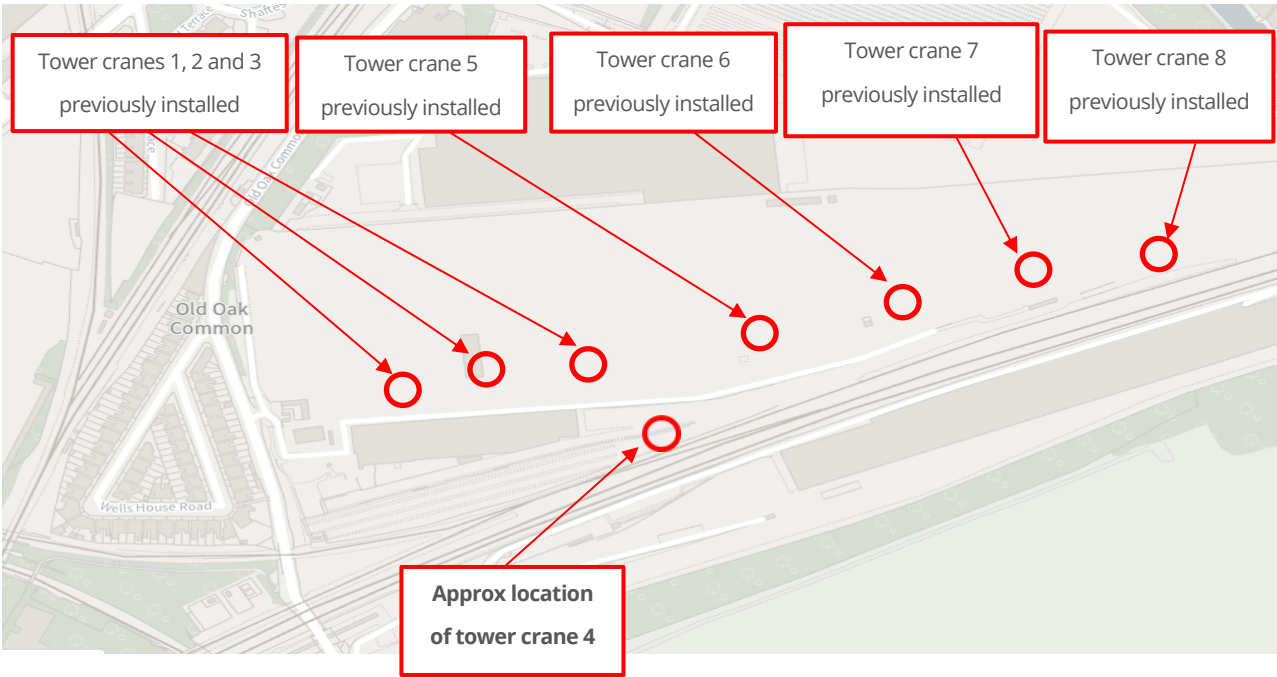
- The drivers of the trucks have been instructed not to make any noise including sounding horns, banging truck doors, talking loudly or leaving engines idling.
- The suppliers, both on site and those overseeing the delivery process, will be briefed a day before the delivery to remind them that silence is essential.
- The security personnel and traffic marshals will be briefed to ensure the vehicles are given quick and silent access to site.
- Upon arrival, the delivery vehicles will be directed away from the site entrance and to a point that is as far away from residential homes as possible.
- During out of hours work, the operatives working to set up the mobile crane will communicate using hand gestures.
- The only sound that we expect is that of the crane's engine as it is erected – it is not expected to cause any disruption.

# Update notice of crane installation at Old Oak Common

[www.hs2.org.uk](http://www.hs2.org.uk)

## Location of Tower Cranes at Old Oak Common

Notification



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice:

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-MW-BBVS-Ph1-OOC-St-S4-CR-06-10/08/2023**

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56