

SKANSKA



STRABAG

Working in  
partnership with

HS2

# Utilities works on Greenford Road, Ealing

September 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [HS2inBrentandEaling.org.uk](http://HS2inBrentandEaling.org.uk)

## What we are doing

We will be undertaking utility works on Greenford Road to install a new gas main from **24 September 2023 to 18 March 2024**. This work is in preparation for our Tunnel Boring Machines to pass through the area.

The junctions of Bennetts Avenue and Uneeda Drive on either side of Greenford Road will be closed there will be a temporary work site in this area. Clearly signposted diversion routes will be in place. Please see the map overleaf showing the location of the works.

On Greenford Road traffic management with a lane closure and temporary traffic lights will be in place 24 hours a day throughout these works.

The working hours will be Monday to Friday 8am to 6pm and Saturdays 8am to 6pm. No noisy works will take place after 1pm on Saturdays.

The works will pause on **4 December 2023** until **Monday 8 January 2024** over the Christmas period. We will send you monthly newsletters to keep you updated on the progress of these works. We will also be holding monthly pop-up events where you can speak to us directly and ask any questions you may have. We will provide more detail on these events in the newsletters which will be posted through your door.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

24 September 2023 to 18 March 2024

Monday to Saturday 8am to 6pm. No noisy works after 1pm on Saturdays

### What to expect

Temporary work site on Bennetts Avenue and lane closure on Greenford Road

Noisier works during excavation. We will use an excavator with breaker attachment to break out the concrete, and an excavation vacuum to remove waste material.

Traffic management with a lane closure and temporary traffic lights will be in place 24 hours a day during these works

### What we will do

Maintain access for pedestrians

Use noise reducing barriers around areas where we are digging and drilling

Provide updates at [HS2inBrentandEaling.org.uk](http://HS2inBrentandEaling.org.uk)

Call our HS2 Helpdesk team on **08081 434 434**

# Utilities works on Greenford Road, Ealing

Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## How these works might affect you

We will be using an excavation vacuum to remove the soil during these works, and we expect that this will create some noise. We will restrict the use of this equipment as much as possible and install noise reducing barriers to minimise the impact this might have on residents.

Some parking bays on Greenford Road will be suspended and driveway access restricted due to the works. Residents will be contacted directly if they are amongst those affected.

We would like to apologise in advance for the disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way possible.

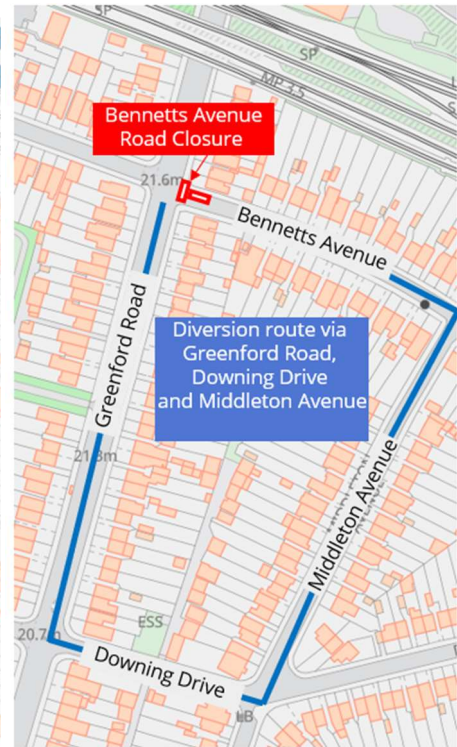
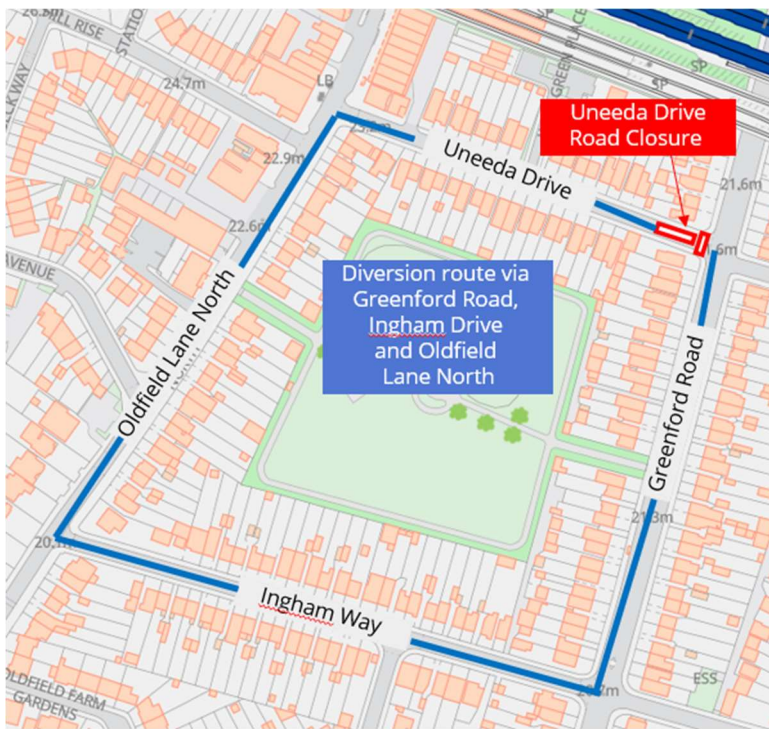
## Location of utility works 25 September to 7 December



Contact our HS2 Helpdesk team on **08081 434 434**

# Utilities works on Greenford Road, Ealing

Diversion route around road closures 25 September 2023 to 18 March 2024



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

**Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-17/08/2023**

High Speed Two (HS2) Limited, registered in England and Wales.  
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.  
Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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