



Notice of extended working hours Washwood Heath - Birmingham

September 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new railway in your area.

Common Lane

From Friday 6 October 2023, we will start working extended hours at Washwood Heath concrete batching plant, located next to Common Lane. This will help us to continue to carry out essential concrete pours as we build the new HS2 railway line in the area.

Our usual working hours will Monday to Friday from 7.00am until 10.00pm. On occasions there will be a possibility that our workforce will have to work 24hrs to support concrete pouring activities. Unfortunately, this is dependent on the concrete setting and cannot be predetermined by the team.

What to expect

You may experience some noise and notice large plant vehicles on site. Our community engagement team will endeavour where possible to let neighbours know about specific events where we may need to work 24 hours through door knocking on or before the day.

What we will do

Ensure the site is regularly monitored for increased noise and vibrations levels, whilst also keeping disruption to a minimum where possible.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Extended hours at Common Lane concrete batching plant from Friday 6 October.

Monday – Friday
7.00am – 10.00pm with some need to work 24 hours a day.

Our workforce may be on site up to 1 hour before work begins to set up the site and again afterwards to take down our work equipment.

What to expect

Clear signage in place.

Some noise. Large plant vehicles.

What we will do

Ensure site is regularly monitored for increased noise and vibrations levels.

Keep disruption to a minimum, where possible

Ensure that our work areas are safe and secure.

Keep you up to date through
www.hs2inbirmingham.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-MW-BBV-Ph1-Ar-No-N1-Prog-works-49-21/09/2023

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:

www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>