



Notice of works to remove graffiti and maintain site hoardings

High Speed Two (HS2) is the new high speed railway for Britain. Early works for Curzon Street station are being carried out by a joint venture between Mace and Dragados (MDJV).

Removal of graffiti and maintenance of site hoardings

In preparation for the construction of HS2's Curzon Street Station and the railway, we will be carrying out works to maintain, clean and replace sections of hoarding on Moor Street Queensway, Park Street, Curzon Street and Eastside City Park Walkway.

We will always maintain pedestrian access during these works but in some locations, there may be temporary footpath alterations.

When will these works take place?

Late September 2023 to mid December.

What to expect?

Roadside notices on:

- Moor Street Queensway
- Park Street
- Curzon Street
- Eastside City Park Way

No heavy machinery is required and a small workforce of two or three people with hand tools is required to carry out this work.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

From late September 2023 to mid December

Our working hours will be Monday to Friday:

8am to 6pm

Saturdays:

8am to 1pm

What to expect:

- Two or three people working in a cordoned area of the footway

What we will do:

- keep any disruption to a minimum
- display clear pedestrian footpath alterations

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email

Reference number:

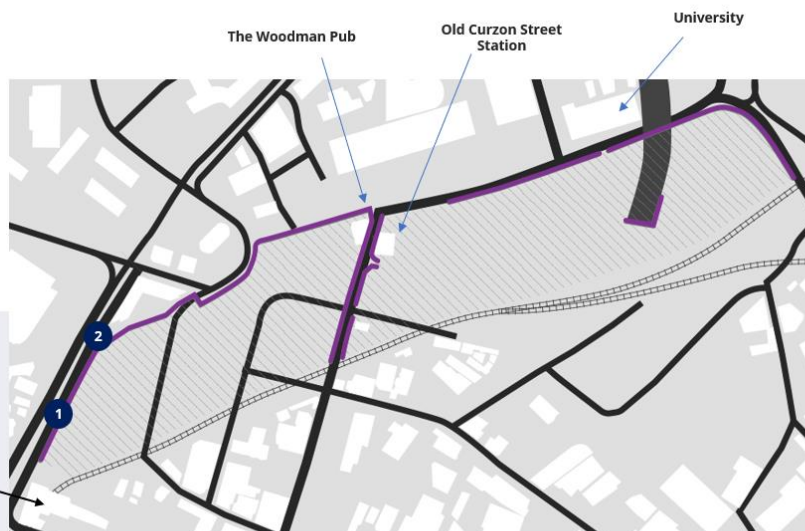
HS2-MW-MD-Ph1-Bir-Cur-St-N4-Prog-Works-3-19/09/2023

Hoardings Locations

On-Site Positioning

- 1 6 panel hoarding to be located by the bus stops, nearest the Bullring.
- 2 5-panel hoarding graphic positioned further up the street, at the corner closest to the Clayton Hotel

Moor Street Station



We recognise that construction work can be disruptive to those living or working nearby. The nature of our work often means some disturbance is unavoidable, but every effort is made to minimise any unnecessary disturbance. We will closely monitor all noise, vibration, and dust levels to ensure we do not exceed our agreed limits.

Updates will be sent to you regularly outlining the next stages of works in the area including any alterations to the programme. Please note that changes to the programme may occur, and if these changes are likely to cause any disturbance, we will write to you again.

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-MW-MD-Ph1-Bir-Cur-St-N4-Prog-Works-3-19/09/2023

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>