

Update: Notice of works on Western Avenue

October 2023 | www.hs2.org.uk

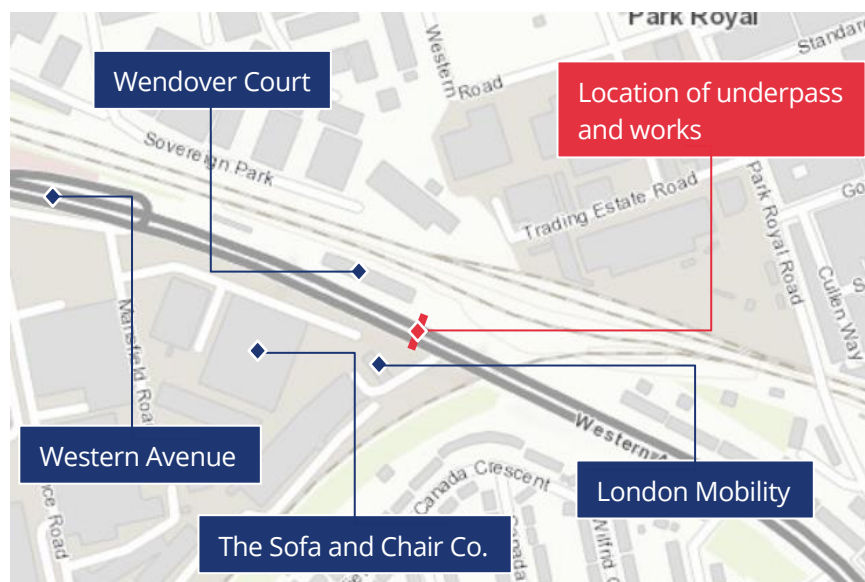
High Speed Two (HS2) is the new high speed railway for Britain.

Works on Western Avenue pedestrian underpass

From **15 November to 14 January 2024**, we will be carrying out works to protect the closed pedestrian underpass on Western Avenue located by London Mobility in the Westbound direction and Wendover Court in the Eastbound direction.

The works will take place between **7am to 10pm Monday to Friday and 8am to 6pm Saturday and Sunday, if required**. We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

The works will include repairing the underpass structure, constructing blockwork walls and infill the underpass structure.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

15 November 2023 to
14 January 2024

Working Hours

7am to 10pm Monday to
Friday

8am to 6pm, Saturdays
and Sunday, if required

We may be on site for an
hour before the start
and/or end of each shift

What to expect

Increased presence of
workers who will be
accessing the subway

What we will do

Continue to monitor
our working methods
to reduce disruption.
Dates mentioned in this
notification may
change. We will provide
updates at:
[https://www.hs2.org.uk
/in-your-area/local-
community-
webpages/hs2-in-brent-
and-ealing/](https://www.hs2.org.uk/in-your-area/local-community-webpages/hs2-in-brent-and-ealing/)

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2 -Tun-2-24/10/23

High Speed Two (HS2) Limited, registered in England and Wales.


Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice:

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>