Temporary daytime closures of Drayton Lane

August 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

The work we will be doing

We will be working to connect underground utilities located along Drayton Lane. This will involve pulling cables across the carriageway so to ensure we can work safely we will require daytime closures of Drayton Lane.

When these works will take place

To complete these works safely and efficiently we will install temporary traffic management as follows:

Daytime closures of Drayton Lane from 4 September to 9
September from 9.30am until 3.30pm

A clearly signed diversion route will be in place over this period with advance signage in place to help inform motorists of the closure.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Temporary daytime closures of Drayton Lane from 4 September to 9 September between 9.30am to 3.30pm.

What to expect

We will have a clearly signed diversion route in place during this period.

What we will do

Inform you in advance of any changes to the dates shown.

Keep all sites safe and secure.

Inform you of any changes or updates in advance via: www.hs2.org.uk/staffordshi

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

🌃 Freephone **08081 434 434**

Minicom 08081 456 472

(a) Email hs2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

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Reference number: HS2-MW-BBV-Ph1-Ar-No-N1-Prog-works-5-09/05/2023

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