

Community Engagement Flash Report

Euston Community Representatives Group (ECRG)

Issue no. 21

May 2023

Community engagement at a glance (March – May 2023)

Since we last met...

We have engaged with approx. **230** people at engagement meetings.

We have had **2,718** visitors to the HS2 in Camden website with **992** subscribers to news updates.

From the start of the project, a total of **£1.44m** have been awarded to **14** local projects in Camden through CEF and BLEF.

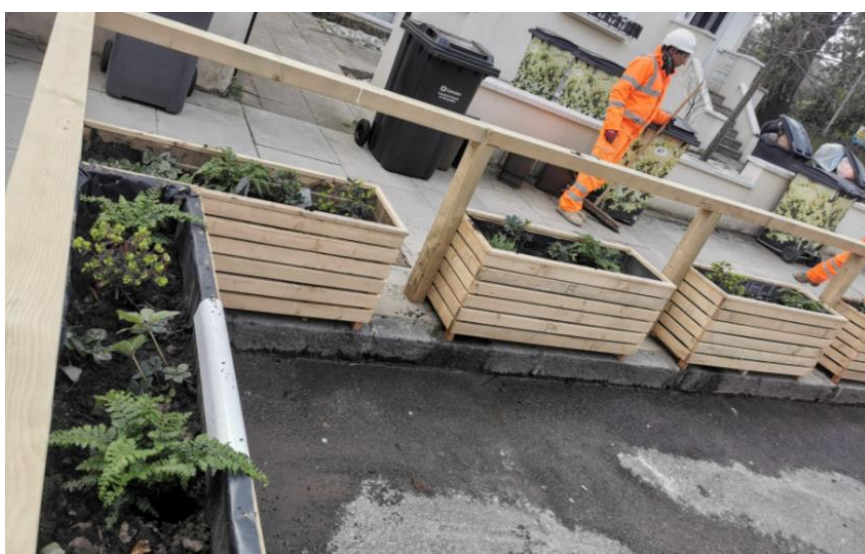
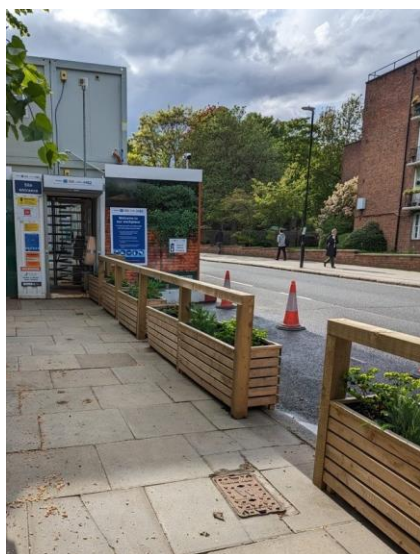
Engagement Events

- **Adelaide Road**
 - **HS2 Project Update following the Government update on 9 March:**
 - Work will continue at the Adelaide Road Headhouse and Ventilation Shaft site until spring 2024 when construction activities can be brought to a safe stop. Work that will continue until spring 2024 include finishing excavation activities on the site to construct a big concrete base for the Adelaide Road Headhouse. The site hoardings and 24-hour security will remain in place during the pause to works, but all of the large machinery will be removed from the site. The site will be maintained, and regular environmental monitoring will take place. Although the site cannot be opened up for temporary use during the pause to works due to safety reasons, HS2 is reviewing how the site can be left during the pause and more information will be provided about this at a later date.
 - The details of above have been presented to ECRG group on 25 April, please refer to sides 11 to 14 in the attached link: [ECRG presentation slides 25 April 2023](#).

- **Tunnelling engagement events.** Virtual 1:1 drop-in sessions for future tunnelling works (twin-bore Euston Tunnel and twin-bore Northolt Tunnel East) are taking place monthly.
 - SCSJV Area Central have held sessions on 17 January, 21 February, 21 March, 18 April and 16 May. Questions raised in these sessions include: How deep will the tunnels be? Where are the tunnels in relation to my property? Will I experience any vibration or noise during construction and once the tunnel is in operation? How long will the construction of the Euston Tunnel take? Does SCS coordinate with the Council and TfL about works in the highway? During the pause to works, will there be meanwhile use of sites? Can a proposed construction timeline be provided and following the pause, when will works resume?
 - **Residents can book a 20-minute slot between 3pm and 6pm on the following dates: 20 June, 18 July, 15 August, 19 September, 17 October, 21 November 2023.**
 - To read about the twin-bore Euston Tunnel and Northolt Tunnel East, there are engagement boards viewable on the HS2 website [Euston Tunnel - HS2](#) and [Northolt Tunnel - HS2](#)
- Virtual 1:1s for residents local to Adelaide Road take place monthly, to discuss ongoing works at the Adelaide Road Ventilation Shaft site. Residents can book a 20-minute slot between 3pm and 6pm on the following dates: 21 June, 19 July, 16 August, 20 September, 18 October, 15 November 2023
- Following reminders regarding noise insulation scheme to eligible properties, there were two new offer acceptances in March and April 2023.

Site improvements following the feedback from the residents.

- In March 2023 planter boxes were installed at the east site boundary, opposite Constable House, where traffic management barriers were previously positioned. This is following feedback given at a community drop-in event from a resident who overlooks the site and asked what improvements could be made to the appearance in this area where long-term barriers are required. Plants were chosen following guidance from Camden Council's Nature Conservation Officer about what would suit the location and they are growing well. SCSJV have received positive feedback from residents and the Council.



New planters opposite Constable House

- On 16 May, eight SCSJV volunteers from the Adelaide Road site and the Community Engagement team attended neighbouring business Modern Motors (95 Adelaide Road, NW3 3XX) to tidy up the wall facing the road and on their access ramp.
- Following engagement last year with the business owner, when SCSJV carried out a litter pick and replanted the planter boxes in front of the business, it was agreed we would return to paint the wall facing the road.
- The wall has been painted previously but is often targeted with graffiti, which can be unsightly where customers park, so an anti-graffiti lacquer was used as a preventative method.
- The group of volunteers first cleared litter around the footway and in front of the wall, swept old leaf fall and then began painting. In addition to the road facing wall, the team also agreed on the day to paint the wall on the access ramp into the business.



The photos of the Modern Motors wall before and after

- **Euston Approaches and Camden Cutting**

- **HS2 Project Update following the Government update on 9 March:**

- Whilst major excavations to construct the Euston Approaches tunnels, concrete box and railway cutting are being paused in line with direction from the Government, SCS continues work to extend Granby Terrace and Hampstead Road bridges and to prepare for tunnelling. Surveys and noise insulation installations are also continuing.
- The activities that will continue in the Euston Approaches include:
 - Extension of Granby Terrace Bridge
 - Works to the wall adjacent to Cartmel House on the Regent's Park Estate
 - Utility diversion works in support of Hampstead Road Bridge and Granby Terrace Bridge
 - Works in Euston Scissor Box and Cavern Shaft area
 - Surveys and any mitigation works required ahead of the tunnelling
 - Use of the Regent's Park Vehicle Holding Area and the existing lorry lay-by north of Park Village East
 - Design work
- The activities that are paused include:
 - Park Village East lay-by south of Mornington Street bridge
 - Cavern Shaft welfare and office building on Park Village East
 - Parkway utility works
 - 24/7 tunnelling and major excavations
 - Cavern shaft excavation and mechanical excavations of tunnels in Camden Cutting north
 - Euston Scissor box south of Mornington Street Bridge
 - Railway cutting between Granby Terrace and Hampstead Road
- Further details of above have been presented to ECRG group on 25 April and published on HS2 website. Please follow [this link to the presentation slides of re-phase construction works](#) and [Frequently asked questions](#).
- Regular face-to-face engagement events have been held in the Euston Approaches to update on above and ongoing works:

Pop-ups on Park Village East north regarding Cavern Welfare compound in Camden Cutting north; in total 10 people attended	3, 23 March and 12, 24 April
Meetings with businesses and specific residents on Park Village East and Parkway	3, 16 March, 15, 17, 18, 25 April
Monthly meeting with North Bridge House Prep School	3, 30 March and 27 April
MET police toolbox talk and spot check on Hampstead Road	26 April 5 May
Engagement with special case residents including meeting with POhWER (independent vulnerable residents' support charity) representative and calls with special case residents	21, 27 March and 4, 17 April

Ampthill Estate noise insulation showroom visit	3, 4 March
Engagement with London Zoo and opening of the mural at the car park using the artwork of children from North Bridge House Prep school	28 March
Monthly check in with charity organisations: Fitzrovia Youth in Action Camden Town Shed	15 March 28 March
Litter pick-up in the Regents Park Estate	7 April

- **Engagement with North Bridge Prep school and London Zoo leads to opening mural at the Zoo car park on 28 March**
- The idea to involve children came from the SCS Consents & Engagement Team, who recognised that the school, located on Parkway Junction, was impacted by Parkway utility works, and wanted to involve the school in some positive activity.
- Sixty pupils from North Bridge House Preparatory School were involved in painting images of animals. They were inspired by some of the inhabitants of nearby London Zoo and the work of artist Louis Masai, who created the art pieces that can be seen all around the zoo site.
- The mural was installed at the Vehicle Holding Area north of Parkway Junction in March followed with special unveiling ceremony. The children received certificates acknowledging their artistic achievements at a special and celebration on 28 March. Simon Columb, Head of Art at the school, commented: *"We were over the moon to be involved with this art project. We spent a day developing painting techniques and studying the images of animals – all of which are at London Zoo. The students were thrilled to see the professional finish and the scale of the work and have been so excited to show their parents and friends since the mural has gone up. Even when students step off the bus on the way into school in the morning, they can see it - it's a lovely statement to make within our local community. I'm so proud of them all and thank everyone involved for making it happen!"*



- **Euston Station**

- **HS2 Project Update following the Government update on 9 March**

- The Government updated Parliament on their transport capital investment programme on 9 March 2023. The statement included an update on the HS2 project, recognising significant inflationary pressures facing all parts of the UK economy.
- In line with direction from the Government, HS2 is rephasing construction work in Euston and will not proceed to the full construction of Euston Station in the next two years. Whilst most work on the station site will stop, some critical activities will continue, including:
 - Construction of the Traction Substation (TSS);
 - The completion of the staff office facilities and the Construction Skills Centre at the Maria Fidelis school site;
 - The completion of the Interim Taxi Rank in Euston Square Gardens East.

- **Regular meetings have continued with local businesses and residents** briefing on which construction works are pausing and which are continuing.

- In the week commencing 13th March, verbal updates were given in regular meetings to University College London, The Royal College of General Practitioners and Magic Circle.
- Update was given during ECRG meeting on 23 March.
- An update was given to the Euston Station Accessibility Advisory Group on 29 March.
- Formal updates were given to University College London, Drummond Street Traders and the Stephenson Way Group on the 29 and 30 March.
- Additional meeting was held with Stephenson Way Group on 26 April to discuss hoardings and access.
- Update meetings were held with Friends House on 12 April and Wellcome Trust on 19 April.
- An extra ECRG meeting was held on 25 April to give further information on the project pause in the Euston approaches area.
- Maria Fidelis Construction Steering Group on 17 April.

- **Advance notification letters** were issued relating to continuing works including traffic signal upgrade works for the Interim Taxi Rank in Grafton Place and Eversholt Street, Vodaphone utility works in Lidlington Place, and UKPN works in Hampstead Road.

- **Noise insulation programme** have been reviewed to determine which elements of the Noise Insulation Programme are impacted by the project pause in Euston Station (because related works are not proceeding) and a limited number of properties where the noise mitigation including secondary glazing/ mechanical ventilation installation is proceeding. Letters have been issued to properties on the east and south sides of the station where the planned works are not continuing, further updates are planned to properties to the west of the station.

- **'Meanwhile' temporary uses engagement.** Following the ECRG meeting held on 23 March and 25 April, the local residents would have a chance to be involved in discussions about temporary uses on the HS2 Euston site during the project pause.
- A site walk was held on 2 May which was attended by representatives of 11 community organisations: Camden People's Theatre, Drummond Street Neighbourhood Forum, Euston Town Business Improvement District, Fitzrovia Youth in Action, Global Generation (Story Garden), New Diorama Theatre, Old Diorama Arts Centre, Somers Town Neighbourhood Forum, Regent's Park Estate, Your Bike Community Interest Company, ShowerBox
- Additionally, two site walks have been held for various organisations that specialise in delivering temporary community, arts and sports uses. Feedback from these meetings will help inform the meanwhile uses strategy for the HS2 site.
- **Stories of St James's Burial Ground Exhibition at St James's Church, Piccadilly**
- The staffed archaeology workshops and talks on 11 April and 16 April were attended by 152 people, with positive feedback received including from relatives of those buried there on how sympathetically the exhibition had been prepared. The exhibition moves to Camden Local Studies and Archives centre on 24 April until the end of August.



The audio-visual experience at the Stories of St James's Burial Ground exhibition

- **Network Rail updates on works and improvements to the Euston Station**

- **Extra screens** were installed in **Euston Station piazza** to improve passenger flow inside the station and safety.

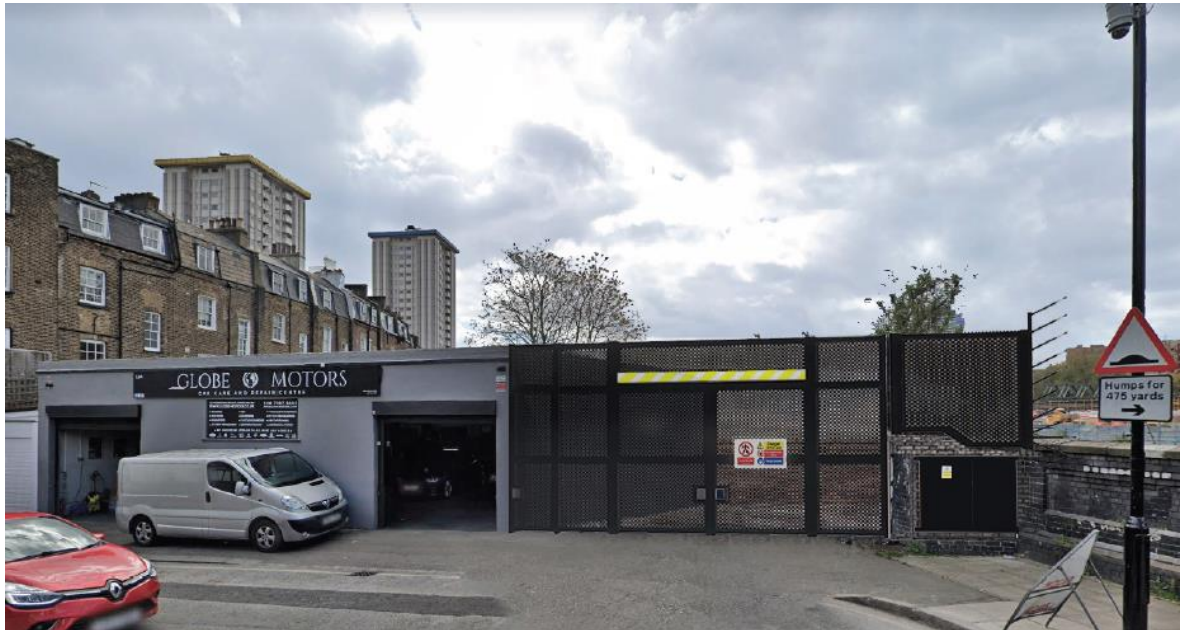


- You may have noticed the scaffolding going up at Euston station. This is the start of the process to remove the old departure board on the bulkhead with ambitions to donate the screen to a heritage railway, this will then be replaced with a 60-metre advertising screen which will generate an income that will be reinvested for ongoing projects.



- **Clarkson Row works.**
- Preparatory work at track level have been carried to build **a new access point at Clarkson Row** to allow maintenance access to the east side of the station approach.
- Further agreements to be achieved before continuing construction works at street level include ongoing discussions with London Borough of Camden and residents association.
 - Issued a letter to residents in February
 - Deliveries during planned possessions only
 - Proposed introduction of greenery within the street in conjunction with Camden Council
 - Black fencing as requested by residents

- Delivery and removal by rail at every opportunity – minimal construction traffic
- Further engagement with residents once a start date for street level work is confirmed.



*Proposed view to the access point from Clarkson Row Street level.
The garage will be demolished.*

- In response to feedback regarding the **Mornington Terrace Access Point** we are exploring ways to reduce disruption for local residents.



Communications

- HS2 in Camden web site have been updated to reflect the latest programme changes following the Government announcement on 9 March. Follow [the link](#) to review updated pages.
- As part of a regular Camden-wide updates, newsletters, and a three-monthly construction lookahead have been distributed. These updates detail upcoming works, engagement, and community investment.
- **In Your Area website – we'd like your feedback**

The following online links are in place to digitally engage and communicate with the communities about the planning and delivery of HS2 project.

- We moved your local website within the main [HS2 website](#) and continue to update it regularly, to provide you with information about HS2 developments and opportunities in your area.
- We launched the [In your area map](#), which brings all of our work notifications together in one place, making it easier for you to navigate and keep up-to-date on the work we are doing in your area.
- We changed how we issue email updates about the HS2 project, how it's being planned and constructed and what we're doing to make it less disruptive. Please follow the link to sign up to the HS2 mailing list: <https://engagement.hs2.org.uk/join-mailing-list/>.

We want to learn more about what you think about the HS2 website and how we can continue to improve how we keep you informed.

Please take a few minutes to complete our short feedback survey. We will use the answers you provide to help us plan future improvements to the website and the other ways that we engage with you more widely.

[Let us know your views by completing our short feedback survey](#)

Community investment, School Engagement, Employment and Education

- **Local events**

- **Work Experience week**
- On 9 March SCSjv celebrated the 25th "Women in construction week" by hosting twenty girls from a local Camden school – Parliament Hill School. The girls visited the Euston Approached viewing deck and attended the Q&A panel with female staff from SCS including Engineering, Environment, Health and Safety and Commercial.
- In week commencing 13 March SCS team in Euston Approaches hosted eight girls from La Sainte Union for a weeklong on-site work experience where they got to spend time with various teams partake in site visits and time with the engineers, sessions on problem solving and looking at innovations in the construction world. Their teacher Mrs. Tate join the girls for the final day to see the presentations on their railway design.
- In May MDjv hosted work experience weeks with two groups one for Y12 and Y13 students from City and Islington College, the second for Year 10s from UCL Academy. The aim is to raise awareness of the diverse career opportunities in the construction industry and future opportunities with HS2. Students gained insight of a wide range of aspects of the project including construction, engineering, community engagement and sustainability. They received support in presentation and employability skills to build for their future.



UCL Year 10 students visiting the Traction Substation Tunnel

- The work experience received positive feedback from students:
 - *"I enjoyed the work experience and learnt a lot about the complexity of the construction business"*
 - *"It was a once in a lifetime experience and I really enjoyed it and loved meeting so many new people. It definitely influenced my career choice in the future."*
 - *"I needed this experience because it gave me good insight in the construction industry, and it always kept me interested. I know some friends that are into construction that would love to hear about mace."*



Students visiting MDjv worksite

- **Jobs Board showcases opportunities to work on HS2**

- The HS2 Jobs Board helps people find the latest vacancies across the project and allows prospective candidates to search for vacancies by region, or by specialism, allowing them to quickly identify opportunities that match their criteria.
- The Jobs Board is hosted on the HS2 Ltd website and can be accessed from here: hs2.org.uk/supply-chain-jobs.
- The Jobs Board has been developed as part of a Job Brokerage Partnership model that has the backing of the London Borough of Camden. Support is available from the London Borough of Camden to people who want to apply for vacancies that are showcased on the Jobs Board; more information about this support is available from here: goodwork.camden.gov.uk/.
- The poster below is displayed in various public places advertising opportunities with HS2 including jobs and skills, apprenticeship and graduates programme, funding of community projects.

Opportunities with HS2

Creating jobs, building the economy

We are actively recruiting new roles across HS2 and our supply chain, including apprenticeships and internships.

Search and apply for your next role today:



hs2.org.uk/jobs-and-skills



Inspiring young people

We've developed a collection of resources to support teachers. They aim to inspire young people to take an interest in science, technology, engineering and mathematics (STEM) subjects and careers.

View and download:



hs2.org.uk/jobs-and-skills/hs2-educational-programme



Supporting communities through funding

We have made £45m available to local communities experiencing disruption caused by the construction of the railway.

See if you are eligible and apply for support:



hs2funds.org.uk



Building a diverse, world-class supply chain

With 400,000 supply chain contract opportunities on Phase One alone, there are huge opportunities for UK businesses to deliver Britain's new high-speed railway.

See what opportunities are available for you:



hs2.org.uk/supply-chain



Helpdesk: 08081 434 434 Email: HS2enquiries@hs2.org.uk Website: hs2.org.uk

- **Supporting charities and volunteering:**

- **Job Club with C4WS and decoration project**

- MDJv have continued to offer employability and mentoring support to homeless people working with locally based charity - C4WS. The mentees are all looking for jobs and MDJV were successful in supporting one person into employment as well as providing on-going support to others that need to develop their English language skills. The diversity of the MDJV project team paid dividends, as we were able to respond to a specific request for a Bulgarian speaker to translate a CV into English.

- MDJv have an on-going relationship with C4WS, whose offices are directly across from their office. An MDJV team recently completed a redecoration assignment at their offices to brighten up their client-facing facilities.

- **Euston Foodbank funding**

- The Community Investment Team have been working with Euston Foodbank to improve the environment in their courtyard. The courtyard, which historically was a school playground, is a great asset, allowing those using the Foodbank, as well as the wider community, a safe space to wait for their food parcel or simply to relax. The team secured just under £5,000 from the Mace Foundation for planters along the length of the courtyard railings to screen the area from the road and to add in additional seating.

- **Volunteering at ZSL London Zoo**

- Ahead of their 200th year anniversary in 2028, ZSL London Zoo are in the process of refreshing various enclosures and facilities across the grounds, including an update to their education centre which hosts thousands of students every year.

- SCS continue providing support to ZSL organising further volunteering day on 7 March tidying up the garden and creating allotments.



SCS volunteers at the London Zoo, before and after

- **Volunteering in Pangbourne Allotments (Regents Park Estate)**
- In May HS2 construction partners, Camden, DFT, Network Rail took part in volunteering project organised by The Euston Partnership clearing Pangbourne allotment site in the Regents Park Estate.
- Below are the photos taken on 10 May of Network Rail staff clearing over 70 bags of weeds, leaves and rubbish.



- **The Community and Environment Fund (CEF) update.**
- In March Samuel Lithgow Youth Centre has been awarded with £68,880 The project is to deliver fitness classes for women including body conditioning, dance, yoga and Zumba. These will enable local women to improve their levels of fitness and emotional well-being. They will also provide a creche so that women with children can attend the classes.
- For details of CEF and BLEF funding please follow the link to online interactive map [HS2 Community and Business Funds project map – HS2 Community and Business Funds \(hs2funds.org.uk\)](https://hs2funds.org.uk)

Working groups

The ECRG working groups covering noise insulation, traffic, air quality and trees, and design development are an opportunity for complex technical topics to be discussed in detail outside of the main ECRG meeting and for suggestions and proposals from the community to be considered.

Below is a summary of topics covered recently.

- **Noise Insulation Working Group (NIWG)**

- NIWG meeting took place on 23 March 2023 online.
- Key areas discussed:
 - Overview provided of new surveys and installs since the previous NIWG
 - Update on number of attendees to the Ampthill Estate show flat have been provided: approximately 100 residents visited the show flat with 90 properties have taken up the offer
 - Further 120 calls made to residents in March and April
- Further meeting to be held every three months, next NIWG meetings to be held mid/end of June, date to be confirmed.

- **Traffic Working Group (TWG)**

- Meetings held on 13 March and 17 April, both held online as no residents taking offer of in-person invite.
- Key points at the meetings:
 - Community queried what the pause to the Euston Approaches meant to current ongoing work as well as planned works.
 - SCS provided current state of play for in progress and planned traffic and highways works
 - Mornington Street bridge closure and if there is a consideration to re-open it. Update and coordination from MDJV, SCS and UK Power Networks of ongoing and upcoming works.
- During the pause period, meetings will now be held every two months. Next meeting is planned for 5 June 2023 2-3pm.

Air Quality, Trees, and Open Spaces Working Group

- Meeting held on 2 May in hybrid format.
- Key areas discussed:
 - Updates were provided on the HS2 works pause for the Euston Station and approaches.
 - In addition, there was a briefing about possible sites for meanwhile use and discussion about ideas that might be considered.

- Updates on air quality monitoring and reporting. Monthly reports are available online on HS2 website <https://www.hs2.org.uk/building-hs2/hs2-environment-facts/hs2-and-air-quality/>.

Complaints and Enquiries

- In total 29 complaints and 315 enquiries received by HS2 Helpdesk from March to April 2023.
- May 2023 report will be added to the summer flash report as it was not issued for the time of this report.

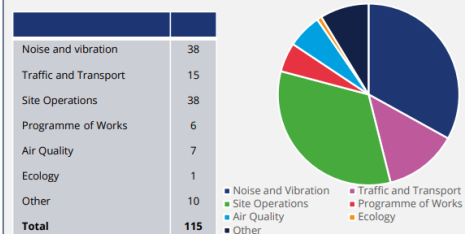
March 2023

Helpdesk Enquiries - London Borough of Camden		
Numbers	March 2023	FY2022/23 (Year-to-Date)
Total cases	174	1285
Type of case	Total number March 2023	FY2022/23 (Year-to-Date)
Construction	123	870
Land & Property	15	260
Community Engagement	29	86
Other	7	69

Complaints - London Borough of Camden

	Total number March 2023	Total number FY2022/23 YTD	Total number FY2021/22
Complaints TOTAL	23	125	164
Service	3	10	7
Construction	20	115	157

Construction Complaints by Category FY2022/23 (Year-to-Date) - London Borough of Camden



April 2023

Helpdesk Enquiries - London Borough of Camden		
Numbers	April 2023	FY2023/24 (Year-to-Date)
Total cases	141	141
Type of case	Total number April 2023	FY2023/24 (Year-to-Date)
Construction	93	93
Land & Property	27	27
Community Engagement	8	8
Other	13	13

Complaints - London Borough of Camden

	Total number April 2023	Total number FY2023/24 YTD	Total number FY2022/23	Total number FY2021/22
Complaints TOTAL	6	6	125	164
Service	0	0	10	7
Construction	6	6	115	157

Construction Complaints by Category FY2023/24 (Year-to-Date) - London Borough of Camden

