## **Bridge works update**

August 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We previously wrote to you about the ongoing bridge works, that are needed for Old Oak Common Lane to be widened and lowered and enable double decker buses to travel along the road where they have not formally been able to. You can read the previous notification here: https://www.hs2.org.uk/work-items/notice-of-upcoming-bridge-works/

This update is to advise of the ongoing programme.

#### **Ongoing Central Line works**

We are continuing to carry out works near the Central Line **from Sunday 6 August**. The works will take place **8pm and 5am**, due to the proximity to moving trains.

We will be installing road plates on the northern-most bridge to enable plant to cross to the west-side of the Central Line. We will be removing some existing structures which may require works to be carried out on the concrete and further works may be needed to compact that soil, which requires vibrating equipment.

We have committed to using a modern method of piling which involves drilling and concreting at the same time, which creates less noise and vibration.

We will place sensors around the site to monitor noise and these will be triggered if the noise levels become too high and we will stop works. The lighting will be facing away from residents to minimise light disturbance.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

#### **Duration of works**

Ongoing

Working hours, 8pm to 5am

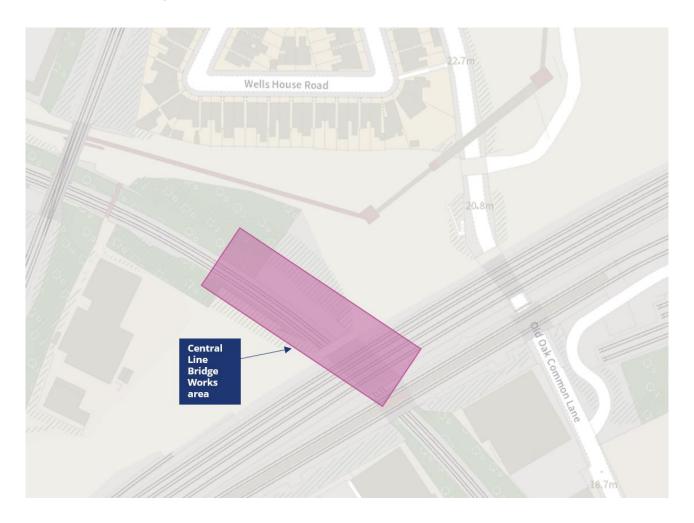
#### What to expect

Use of machinery including piling rigs, trucks and cranes

#### What we will do

Use noise blocking covers, monitor noise and vibration, dampen down when saw cutting

### **Work location map**



# What else is happening in your area?

#### www.hs2.org.uk

#### **Contact our HS2 Helpdesk team**

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434** Minicom: **08081 456 472** 

Email: hs2enquiries@hs2.org.uk

#### Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

#### **About our Community and Business Funds**

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: https://www.groundwork.org.uk/hs2funds





## **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

#### The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltdresidents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

#### **Construction Commissioner**

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

#### **Property and compensation**

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

#### Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-tocomplain/

#### Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



T Freephone **08081 434 434** 



Minicom **08081 456 472** 



(a) Email **HS2enquiries@hs2.org.uk** 

Write to:

**FREEPOST** 

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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