



Update: Utility works on A40 Western Avenue

November 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We wrote to you in July 2023 about planned utility works on the A40 Western Avenue. These works were scheduled to finish on 17 November 2023, but due to the team finding bends and broken seals along the main gas pipe, resulting in five additional trial holes being dug, the works are not now due to be completed until **10 December**.

We are carrying out works to protect the main gas pipe below the A40 Western Avenue between Hanger Lane Gyratory and Gypsy Corner. We have been digging several trenches along the road to reach the depth of the main gas pipe. The existing metal gas pipe has been replaced with plastic. If you would like to read our previous notice, you can do so [here](#).

How this may affect you

To ensure the safety of the public and our staff, temporary changes will be in place on the A40 Western Avenue, these include:

- Installation of a contraflow system on the East and Westbound Carriageway
- Bus stop and parking bay suspensions

Pedestrian access will be maintained at all times and clearly signed diversion routes for vehicles will be in place.

You can find more information about the location of the traffic management and the final phase we will have in place on page two. In addition, you can view our engagement boards online at HS2.org.uk/in-your-area/map

Your utility services will not be affected during this time.

We apologise for any inconvenience these works may cause.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Until 10 December 2023

What to expect

Temporary traffic management will be in place between Gypsy Corner and Hanger Lane Gyratory

Bus stop and parking bay suspensions

What we will do

Provide updates at hs2.org.uk/in-your-area/map

Engagement boards can be found at hs2.org.uk/in-your-area/map

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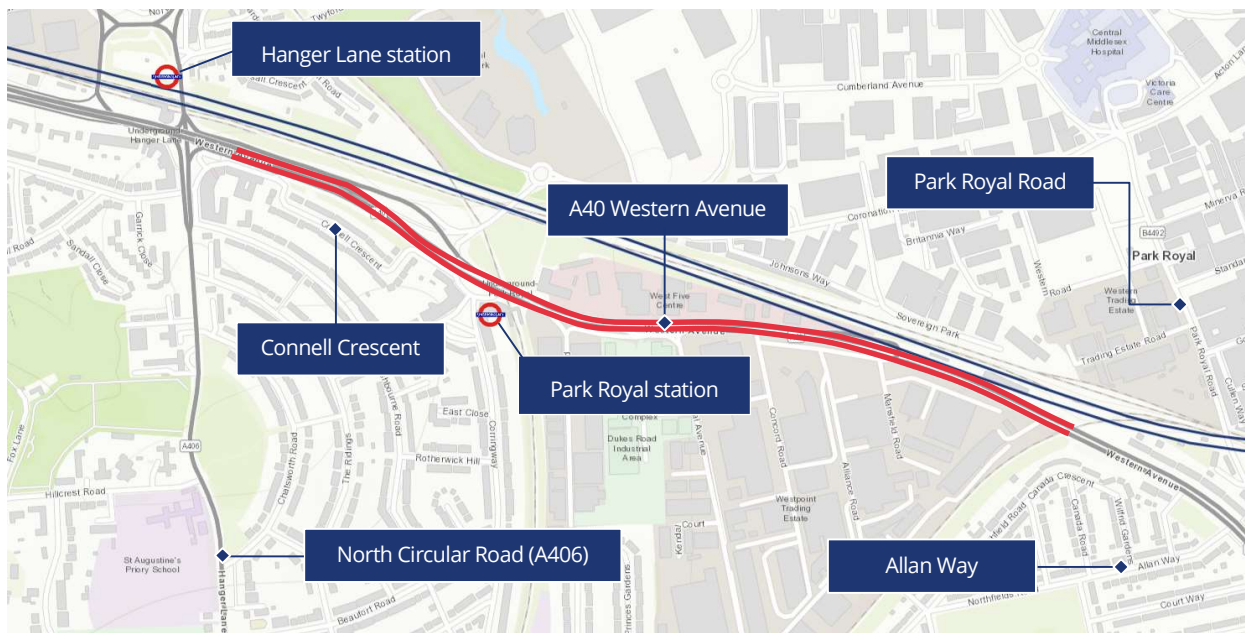
Notification



www.hs2.org.uk

Traffic management location

Below is map showing the approximate location of the traffic management between Hanger Lane Gyratory and Gypsy Corner.



Key:

Location of works — London Underground Station

• Phase Five - From 24 November to 10 December 2023

We will be removing the two crossover sections and contraflow system which were used during the main works. This includes reconstructing of the central reservation on the A40 Western Avenue.

During the day, we will have traffic management in place which will be a closure of lane three on both the East and Westbound Carriageway between the hours of 5am to 10pm*.

Overnight, we will have traffic management in place which will be a closure of lane two and three on both the East and Westbound Carriageway between the hours of 10pm to 5am*.

*These hours may change to 5am to 9pm and 9pm to 5am pending confirmation from TfL.

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up to date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at:

www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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