

Update: Atlas Road Logistics Tunnel works

August 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Second phase of tunnelling

We wrote to you in March 2023 about the launch of the tunnel boring machine (TBM) that will build the Atlas Road Logistics tunnel (ARLT). The first phase of the tunnelling works, where we simultaneously tunnelled and built the rear TBM components, has now been completed and the TBM is fully constructed.

From 29 August 2023 to December 2023, we will start phase two of the ARLT tunnelling programme, connecting the Atlas Road site to the Old Oak Common Station site.

More information on the ARLT can be found at:

<https://www.hs2.org.uk/building-hs2/tunnels/atlas-road-logistics-tunnel/>

What to expect

Tunnelling activities will continue to be carried out during a 24/7 shift pattern. You may notice an increase in staff on site outside our core working hours. Staff will be briefed to be mindful of the local community during day and night shifts.

We expect that any noise and vibration from the tunnelling will be minimal given the depth below the surrounding ground level. We will continue to monitor our works throughout to ensure that we adhere to noise, and vibration limits agreed to with the London Borough of Ealing.

If you believe you are experiencing any disruption during our tunnelling works, please raise any issue via the HS2 Helpdesk on the details below.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Ongoing until December 2023

The tunnelling and site support activities will be 24/7

What to expect

Increased number of staff on site, outside core hours

You may experience some noise and vibration as the TBM progresses underground, although we do not expect any noticeable movements

Potential overnight deliveries to our site

What we will do

Continue to monitor our working methods to ensure disruption is kept to a minimum

Advise our staff to be mindful of the local community

Provide updates at www.hs2.org.uk/in-your-area/map/

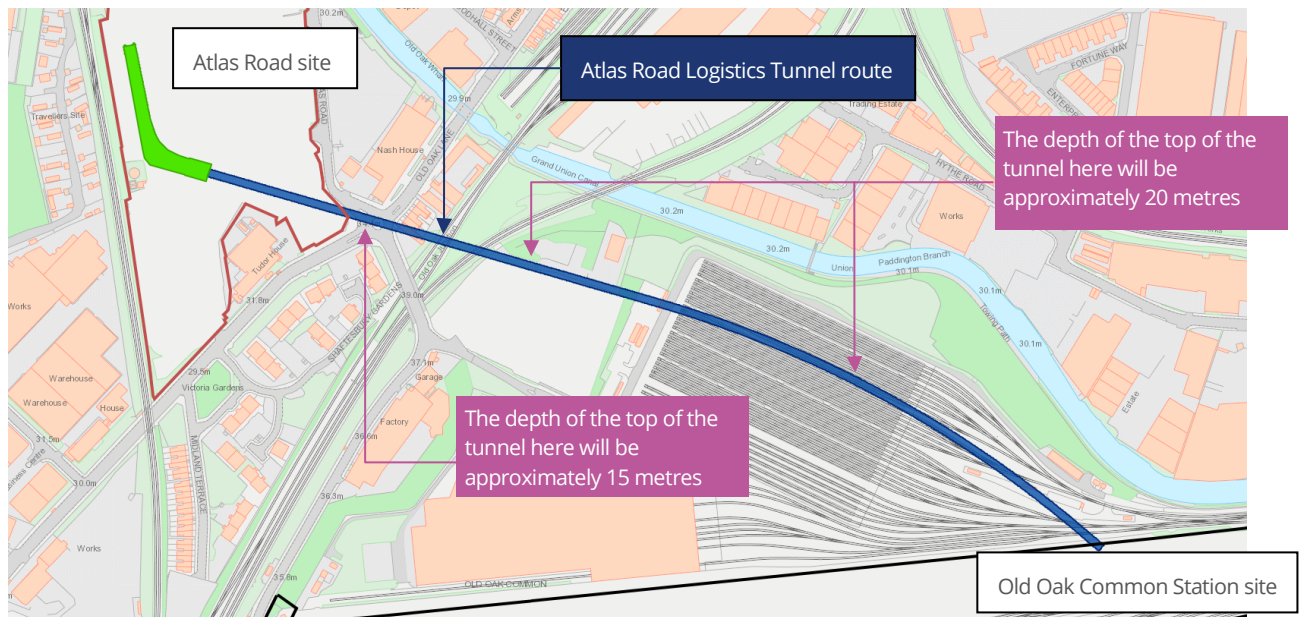
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Notification



www.hs2.org.uk

Diagram of the Atlas Road Logistics Tunnel



You can see updates of the location of TBM Lydia* on its journey on the HS2 website. Use the following link to access the page: <https://www.hs2.org.uk/in-your-area/in-your-area-map/>

*Lydia Gandaa, a former teacher at Old Oak Common Primary School was chosen by popular vote as the name for the TBM. Lydia is a founding member of Bubble and Squeak, a social enterprise in the area engaging and working with pupils on a variety of projects. She is also an active member at the local community centre running after-school and holiday clubs.

Speak to our local engagement team

We understand that construction can be frustrating for residents near our sites. Your local engagement team are happy to speak with you in person or virtually about any questions or concerns you have about our works in your local area.

Please contact the HS2 Helpdesk on 08081 434 434 or via email at HS2enquiries@hs2.org.uk, if you would like to arrange session to speak with us.

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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