

# Update on utility works on Station Approach and Long Drive

July 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. You can sign up for regular updates in your local area at [hs2inhillington.co.uk](http://hs2inhillington.co.uk)

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our Team would like to invite you:

- **To visit the HS2 and SCSJV Information Hub**  
Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm to 4pm. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.
- **You can book a virtual one-to-one appointment at**  
[communities@scsrailways.co.uk](mailto:communities@scsrailways.co.uk)

## What we are doing

We wrote to you in June to update you on our plans to carry out the main sewer protection works on Station Approach and Long Drive. The works started on 10 June and the first phase has been completed. The second phase of these works will now finish on 16 July 2023, later than initially planned. The works will continue seven days a week but with an extended working day from 8am to 9pm.

We will be working until 9pm, 7 days a week in order to get this work completed in the next week.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

We will ensure that disruption is kept to a minimum.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

10 June to 16 July 2023  
7 days a week 8am to 9pm

We may be on site for an hour before and/or end of each shift

### What to expect

Temporary traffic lights and lane closure – diversions will be signposted

Footpath closure and diversion

Noisier works during excavation. Excavator with breaker attachment will be used to break out the concrete and excavation vacuum lorry to remove waste material

### What we will do

Install noise reduction barriers to reduce the noise from the excavation

vacuum. Maintain access to local shops and properties

Keep all sites safe and secure

Ensure that all sites are reinstated to the required standard

Provide updates at  
[HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)

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## How these works might affect you

We will be using excavators and an excavation vacuum lorry to remove excavated material. We expect that this will create some noise. However, we will be using noise reducing barriers to minimise disruption and will limit the use of the excavation vacuum as much as possible. Every effort will be made to carry out the noisiest work in the middle of the day.

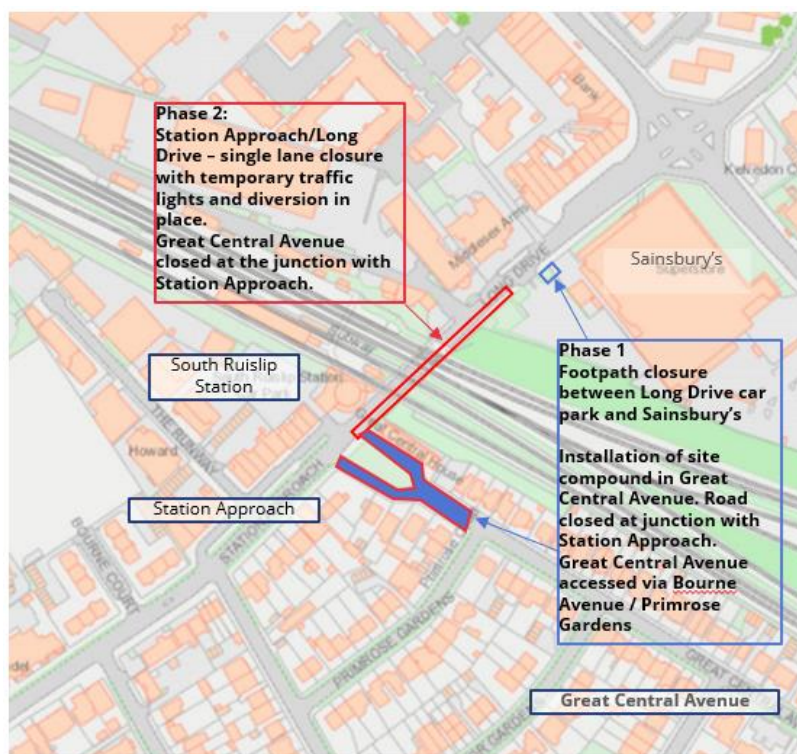
During the connection of the new water main there will be a short disconnection of your water supply. This will be for no longer than an hour. If you are likely to be affected by this, you will be notified about this directly nearer the time. We will attend your address and personally advise you of this disconnection if this affects you.

Temporary traffic lights with a single lane closure will be required. The traffic management configuration will be from outside South Ruislip Station to the Savera Hotel.

To help reduce congestion at the traffic lights on Victoria Road, there will be no access for vehicular traffic south bound on Long Drive between the junction of The Fairway and Victoria Road. A diversion will be in place north bound up the Fairway, south down Angus Drive onto Victoria Road. Please see a map of the diversion route on page 3.

## Map showing location of the work

Phase 2: From 17 June to 16 July 2023.



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## Map showing traffic diversion

Phase 2: From 17 June to 16 July 2023.





# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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