

Update on utility works on Greenford Road, Ealing

July 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at HS2inBrentandEaling.org.uk

What we are doing

We wrote to you in June to let you know that we would be installing a protective lining in the sewer system on Greenford Road. The works were due for completion on 31 July 2023.

We wanted to let you know that these works will now be completed later than expected. We will now finish these works on **4 August 2023** at 6pm.

The junctions of Bennetts Avenue and Uneededa Drive onto either side of Greenford Road will be closed. Clearly signposted diversion routes will be in place.

Traffic management with a lane closure and additional traffic lights will be in place 24 hours a day for the duration of these works.

How these works might affect you

We will use noise reducing barriers to minimise disruption.

We would like to apologise in advance for the disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

3 July to 4 August 2023

Monday to Saturday 8am to 6pm. No noisy works after 1pm on Saturdays

What to expect

Temporary work site on Bennetts Avenue and lane closure on Greenford Road

Traffic management and temporary traffic lights will be in place 24/7 during these works

What we will do

Maintain access for pedestrians

Use noise reducing barriers around areas where we are digging and drilling

Provide updates at HS2inBrentandEaling.org.uk

Update on utility works on Greenford Road, Ealing

Notification



www.hs2.org.uk

Location of utility works



Contact our HS2 Helpdesk team on **08081 434 434**

Update: Utility works on Greenford Road, Ealing

Diversion route around road closures on Uneeda Drive and Bennetts Avenue



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.
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Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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