

# HS2

## UKPN Works at Willesden Euro-terminal site

July 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

### What are we doing?

From **14 August 2023 to 18 January 2024** UK Power Networks (UKPN) will be carrying out micro-tunnelling works to install electricity cables between Willesden Euro-Terminal (WET) site and the UKPN substation.

This involves excavating both sites to create a “launch pit” and a “receiving pit”. The launch pit will be located in the WET site and the receiving pit will be located in the UKPN substation site.

From these pits, the site team will be boring a tunnel deep underground to create the micro tunnel.

Once the micro-tunnel is complete, the sites will be returned to their original state. The construction of the micro tunnel will not have any impact above ground.

**These works will not impact your electricity supply.**

### How will this impact you?

UKPN will be working in the area highlighted on the map on page 2.

Both excavations will be within the WET site and the UKPN site boundaries.

You may see various plant and equipment deliveries along Atlas Road.

You may also hear breaking of concrete, and plant engine noise when the site team are excavating. There will be minimal vibrational impact.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Notification



#### Duration

From 14 August to 18 January 2024

Our core working hours are 8:00am to 6:00pm on Monday to Friday and 08:00 to 1:00pm on Saturdays.

We will be on site one hour before and after the end of each shift.

#### What to expect

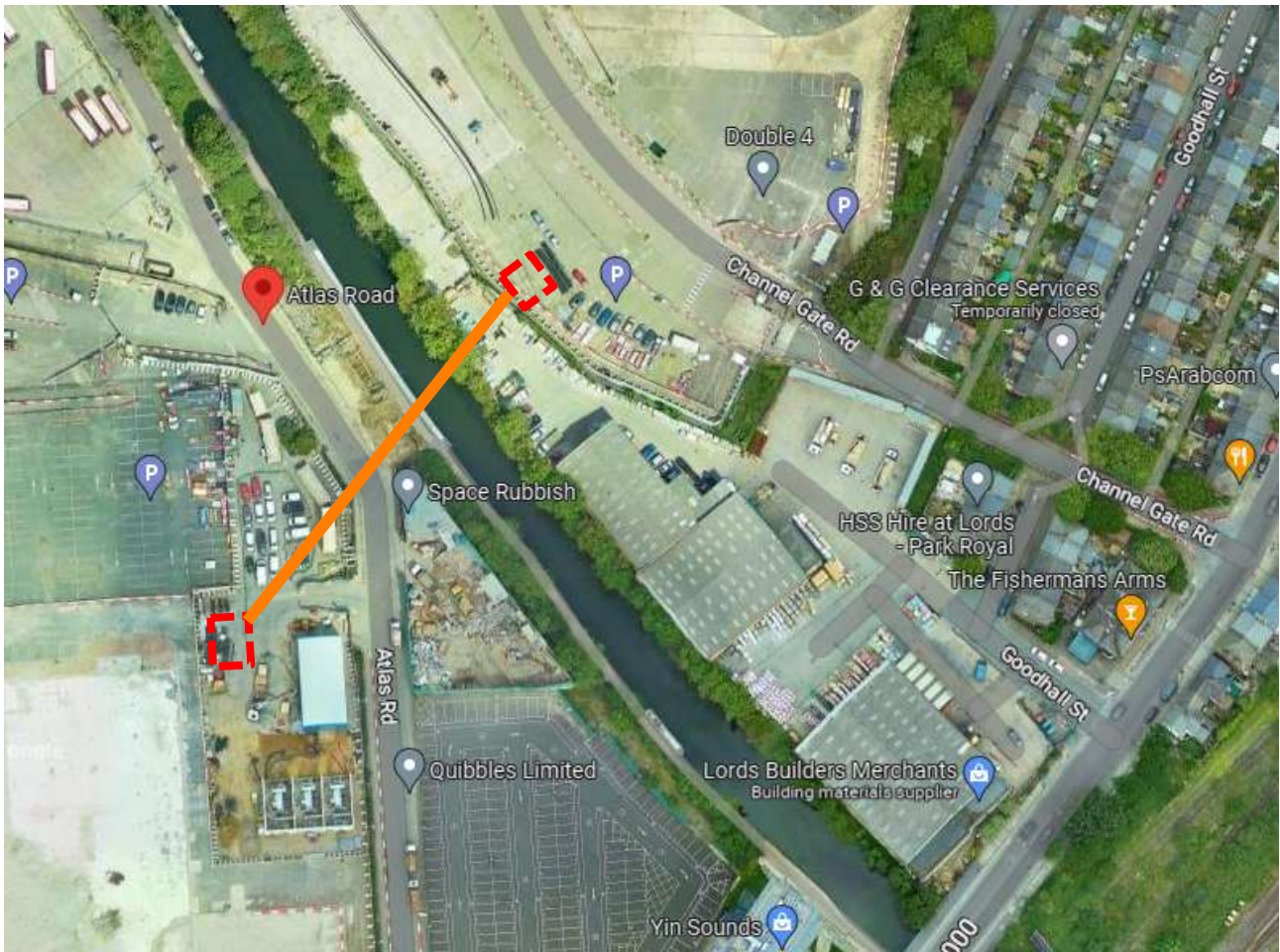
You may see various plant and equipment deliveries along Atlas Road. You may hear breaking of concrete when the site team are excavating, and low levels of a generator hum if are near the site. Access in and around the site will not be affected.

#### What we will do

Maintain and install electricity supplies. We will complete the work as quickly as possible to avoid disruption and provide you access throughout.

Call our HS2 Helpdesk team on **08081 434 434**

## Map showing the working area covered by the notice



Map showing the section of the Willesden Euro-terminal site and the UK Power Networks site where excavations for the launch pit and receiving will be constructed. The red dotted line shows the area where we will be undertaking our works above ground. The underground micro tunnel works are shown by the orange line.

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)


## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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