



Notice of New Canal Street Road closure

July 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Early works for Curzon Street station are being carried out by a joint venture between Mace and Dragados (MDJV).

Closure of New Canal Street

We will be carrying out utility works on New Canal Street in preparation for the construction of HS2's Curzon Street Station and the railway. These works require us to remove redundant telecommunications services along New Canal Street, between Curzon Street and Fazeley Street.

We will be using large excavating equipment to remove these services throughout these works, it will not be possible to provide a safe dedicated footpath or cycle route.

We therefore plan to close New Canal Street to both pedestrians and cyclists between Curzon Street and Fazeley Street to undertake these works.

When will these works take place?

13 August 2023

The closure will remain permanent until New Canal Street reopens and forms part of the future HS2 Curzon Street Station.

What to expect?

- permanent closure of New Canal Street, between Curzon Street and Fazeley Street
- advanced notice roadside diversion signs

Please plan ahead and remember to check your journey regularly.
<https://journeyplanner.tfwm.org.uk/>

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

The closure will start on Sunday 13 August and will remain in place until the new station opens

Our working hours will be
Monday to Friday:
8am to 6pm
Saturdays:
8am to 1pm

What to expect:

- pedestrian and cyclist diversion routes
- alterations to public footpaths and cycle routes
- roadside diversion signage

What we will do

- keep any disruption to a minimum
- display clear diversion signage to explain these changes to pedestrians and cyclists

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email

Reference number:
HS2-MW-MD-Ph1-Bir-Cur-St-N4-Traf-2-05/07/2023

During the closure, diversion routes will be in place for pedestrians and cyclists:

See the below maps.



We recognise that construction work can be disruptive to those living or working nearby. The nature of our work often means some disturbance is unavoidable, but every effort is made to minimise any unnecessary disturbance. We will closely monitor all noise, vibration, and dust levels to ensure we do not exceed our agreed limits.

Updates will be sent to you regularly outlining the next stages of works in the area including any alterations to the programme. Please note that changes to the programme may occur, and if these changes are likely to cause any disturbance, we will write to you again.

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

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Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>