

Update on temporary drainage installation works, Carr Road, Northolt

July 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at www.hs2inbrentandealing.co.uk

What to expect

We sent out a notification at the beginning of last week to let you know that on the 7 August 2023, we would be starting works to install a temporary drainage channel along the alleyway behind the gardens at Carr Road (please see map on page 2). This will evacuate the water from the alleyway and direct it towards the temporary drainage that has been installed at the site.

We've had to delay these works due to other works taking longer than anticipated. The new start date is 14 August 2023, and we expect these works to be completed by the 25 August 2023.

We will be installing the drainage by hand. We will be using a grinder to break out the existing concrete and we expect this to be noisy. We will, however, be monitoring noise and vibration at all times. Acoustic blankets will be used around the work area to suppress the noise as much as possible. We will access the alleyway through our hoarding door by removing one section of palisade for access. This will be replaced once the works are complete. The area will be fenced with Heras panels during the works to maintain segregation. There will be no access to that section of the alleyway during our works.

This work will be undertaken in core hours, Monday to Friday 8am to 6pm and Saturday 8am to 1pm.

We would like to apologise in advance for the disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

14 August to 25 August 2023
Mon – Fri 8am to 6pm
Saturday 8am to 1pm

We may be on site for an hour before the start and/or end of each shift

What to expect

You may hear some noise as we break out the existing concrete.

What we will do

We will use acoustic blankets around the work area to suppress the noise as much as possible.

Provide updates at HS2inbrentandealing.co.uk

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Notification



July 2023 | www.hs2.org.uk

Map showing the location of the works.



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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