

Utility works on Eastcote Lane, Northolt

June 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. You can sign up for regular updates in your local area at www.hs2inbrentandealing.co.uk

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our team would like to invite you to:

- ❖ **Visit the HS2 & SCSJV Information Hub**
Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm to 4pm. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.
- ❖ **You can book a virtual one to one appointment**
at Communities@scsrailways.co.uk.

What we are doing

We will be undertaking utility protection works on Eastcote Lane between **3 July and 2 December 2023**. We will replace the gas main and the water main between Mote Farm Road and Eastcote Lane North. These works have been scheduled for Monday to Sunday 8am to 6pm including Bank Holidays. No noisy works will be undertaken after 1pm on Saturdays and all day on Sundays.

We will set up a site compound and welfare facility at the junction of Mote Farm Road and Eastcote Lane. This means that the junction of Mote Farm Road and Eastcote Lane, will be closed for the duration of these works.

During phase 1 of the works, access to the church, sports centre and residents next to the church will be via south of the railway bridge. There will be a clearly signed diversion route via Mandeville Road and Eastcote Lane to maintain access for residents. A map of the diversion route is on page 2.

Bus route using Eastcote Lane bridge will be on diversion.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

3 July to 2 December 2023

Monday to Sunday 8am to 6pm including Bank Holidays.

We may be on site for an hour before and/or end of each shift

What to expect

Noisier works during excavation. We will be using an excavation vacuum lorry to remove waste material

Your utility services will not be affected

What we will do

No high impact, noisy activities after 1pm on Saturdays and all day on Sundays

Install noise reduction barriers to reduce the noise from the excavation vacuum. Additional parking provisions will be allocated where driveways are blocked during these works

Provide updates at HS2inBrentandEaling.org.uk

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www.hs2.org.uk

How these works might affect you

We will be using excavators and an excavation vacuum lorry to remove waste material. We expect that these works will create some noise. We will be using noise reducing barriers to minimise disruption and will limit the use of the excavation vacuum as much as possible. Every effort will be made to carry out the noisiest work in the middle of the day.

Phase 1: Map showing location of works and diversion route 3 July to 13 August 2023

Temporary diversion for resident's access is in place from 3 July to 13 August 2023



Phase 2: Map showing location of works 14 August to 2 December 2023



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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