



# Update: Utility works on Greenford Road, Ealing

June 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [HS2inBrentandEaling.org.uk](http://HS2inBrentandEaling.org.uk)

## What we are doing

We will be undertaking utility works on Greenford Road to install a protective lining in the sewer system. This work follows on from the initial surveys and preparation work undertaken in March.

We will be installing the lining on Greenford Road **from 3 to 31 July 2023** in the area shown on the map overleaf Monday to Saturday 8am to 6pm and Saturday 8am to 6pm. However, there will be no noisy works after 1pm on Saturdays.

Traffic management with a lane width reduction and additional traffic lights will be in place 24 hours a day for the duration of these works.

## How these works might affect you

We will be using an excavation vacuum to remove the soil during these works, and we expect that this will create some noise. We will however limit its use as much as possible. We will use noise reducing barriers to minimise disruption.

We would like to apologise in advance for the disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

We will ensure that disruption is kept to a minimum.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

3 to 31 July 2023

Monday to Saturday 8am to 6pm. No noisy works will happen after 1pm Saturday

## What to expect

Temporary work site on Bennetts Avenue and lane closure on Greenford Road

Noisier works during excavation. Excavator with breaker attachment will be used to break out the concrete and excavation vacuum lorry to remove waste material.

Traffic management with a reduction in lane width and temporary traffic lights will be in place 24 hours a day during these works

## What we will do

Maintain access for pedestrians

Use noise reducing barriers around areas where we are digging and drilling

Provide updates at [HS2inBrentandEaling.org.uk](http://HS2inBrentandEaling.org.uk)

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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

Location of utility works



Contact our HS2 Helpdesk team on **08081 434 434**

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## Diversion route around road closures





# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

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High Speed Two (HS2) Limited, registered in England and Wales.  
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.  
Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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