



Update: Works for Onboarding Centre at the Willesden Euroterminal site

June 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Works for onboarding centre

We notified you in April 2023 that we will be starting preparatory works to support the future installation of an onboarding centre at the Willesden Euroterminal site. The initial works are now complete, and we are moving onto the next phase of works which will last throughout summer 2023.

Work s will include the following:

- Excavations, concrete pours, and ground testing
- Utility connections
- Crane installation and lifting activities

How does this affect you

Works will be carried out during our core hours of **8am to 6pm Monday to Friday and 8am to 1pm on Saturdays**. Any amendments to the working hours will be communicated in advance.

During excavations activities, you will hear additional noise from large machinery that will be used to break and remove concrete segments. You may also hear additional noise as we carry out concreting works lifting activities using the crane.

What we will do

To help minimise disruption because of our works, were possible we will use mitigations such as, acoustic barriers around noisy works to dampen the sound, handheld tools were applicable, and provide dust suppression during works with increased dust particles.

We will continue to monitor our activities and implement best practice methods to ensure works are carried out safely and with the aim to minimise any disruption.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Onboarding Centre works

Ongoing to 31 August 2023

8am to 6pm, Monday to Friday and 8am to 1pm Saturdays

Overnight maintenance works

10pm 11 June 2023 to 8am 12 June 2023

What to expect

You will notice an increase in noise during excavating works

An increase in activity at the site entrance

Installation of crane for lifting activities

What we will do

Continue to monitor our working methods to ensure works are carried out safely

Put mitigations in place to reduce disruption to the community

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Notification



www.hs2.org.uk

Overnight maintenance works on the yellow gantry crane

The rescheduled works to carry out maintenance on the existing yellow Gantry crane will take place from **10pm 11 June to 8am on 12 June 2023**.

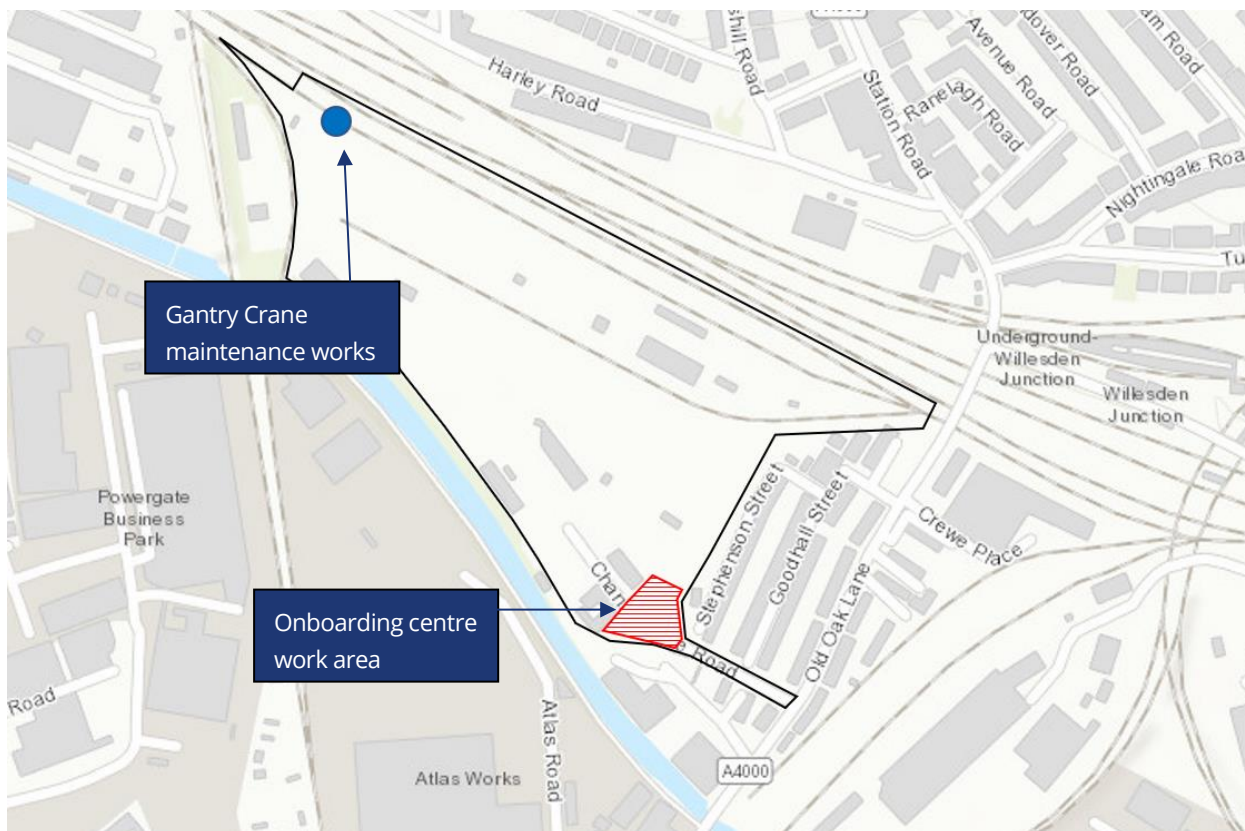
These works will take place overnight because we need safe access to assets near Network Rail property when trains are not running.

The work will involve setting up an adjacent crane and Mobile Elevated Work Platforms (MEWPs). This will allow operatives to safely carry out checks and replace or remove components.

During these works you may notice some noise and task lighting from site machinery and handheld equipment. We will be monitoring all activities to ensure work is carried out safely, with minimum disruption to residents.

We apologise in advance for any impact you may experience as a result of these works.

Map of works area



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S1-Prog-works-05/06/2023

High Speed Two (HS2) Limited, registered in England and Wales.

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Company registration number: 06791686. VAT registration number: 888 8512 56