

Working in partnership wit



Crane Delivery to Adelaide Road site

May 2023 www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Crane delivery to site

On **Saturday 3 June**, a large crane and other equipment has been scheduled for delivery to the Adelaide Road site, before 8am, outside our core working hours.

To manage delivery of the crane safely, the crane must arrive before 8am, during minimal traffic flow on planned routes.

We will start work from 8am to set up the crane. The crane will be visible at the western end of the site and will be used for lifting operations.

Work will finish before 6pm.

How will this affect you?

You may hear reversing signals and engine noise during deliveries.

We will be monitoring the noise levels throughout these works to ensure minimal disruption to residents.

We apologise for any inconvenience this work may cause.



UK Power Networks utility works

From 22 May to 23 June 2023 utility works will be carried out on Adelaide Road and Eton Road by UK Power Networks (UKPN). Please direct any queries on these works directly to UKPN on 0800 029 4285.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email HS2enquiries@hs2.org.uk

Notification



Duration of works

Saturday 3 June

The dates for this work might change.

We'll provide updates at hs2.org.uk/in-your-area/

What to expect

Crane delivery between 6am and 8am

Works on site until 6pm

Reversing signals and engine noise may be heard

Multiple deliveries to site

What we will do

Monitor noise, dust and vibration levels

Use noise reducing barriers when possible

Advise our staff to be mindful of neighbours

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residentscommissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claimcompensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S1-UT-1-18/05/2023

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

鴌 Freephone **08081 434 434**



Minicom **08081 456 472**



@ Email HS2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what's happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our

https://www.gov.uk/government/publications/high -speed-two-ltd-privacy-notice

High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, goraalka indhoolaha, hab magal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa lugado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনাম্ল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএম2 লিমিটেড (HS2 Ltd.)–এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।