

# Notice of pause to works at Canterbury Works site

May 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

As you may be aware there have been some changes announced to the work taking place on HS2 in Brent.

In line with direction from the Government, we will not proceed with the full construction of Euston station in the next two years. We are also pausing and rephasing some construction activities between Euston and Old Oak Common. This includes activities at the Canterbury Headhouse and Ventilation Shaft site, which will be brought to a safe stop in spring 2024.

This notification provides information on what construction activities still need to take place before we can bring works to a safe stop, and what to expect during the pause.

Please see the map below for the location of the HS2 Canterbury Works Headhouse and Ventilation Shaft site.



**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of pause

Most works to come to a safe stop from spring 2024 until spring 2025.

\*These dates are subject to change

### What to expect during the pause to works

Hoarding to remain in place

24-hour security presence

Some ongoing works within and outside the site

### What we will do

Continue to monitor noise, dust and vibration levels

Keep the community informed

We will provide further updates at:  
<https://www.hs2.org.uk/in-your-area/map/>

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Notification



## What works will continue until spring 2024?

We will continue to carry out works to excavate and line the vent shaft and supporting structures until May 2024.

Further information on the works is available online at: [hs2.org.uk/documents/collections/hs2-in-brent-and-ealing-construction-look-aheads/](http://hs2.org.uk/documents/collections/hs2-in-brent-and-ealing-construction-look-aheads/)

Extended working hours are in place, with 24 hour working Monday to Friday, and works from 8am to 1pm on Saturdays. You may notice noise and vibration from site activities, including the use of excavators and cranes. During the night shift, most work will be below ground.

We apologise for any disruption caused by these works, and we are working to minimise impacts as far as possible.

\*These dates are subject to change. Updates will be provided online at [HS2.org.uk/in-your-area/](http://HS2.org.uk/in-your-area/)

## What to expect during the pause to works from spring 2024

During the pause in works, the site hoarding and 24-hour security will remain in place.

We will continue to maintain the site and carry out any required traffic management and environmental monitoring.

Large machinery will be removed from site. Some works will continue, within and outside the site, including monitoring, surveys, and design work.

## Virtual drop-ins

If you would like to talk to members of our community engagement team about the ongoing construction activities or the pause in works, you can register for a 20-minute virtual session.

- Held on the third Wednesday of every month
- Between 3pm and 7pm
- Book a session at: [HS2.org.uk/events](http://HS2.org.uk/events)

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:  
**www.HS2inyourarea.co.uk**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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