

# West Ruislip main conveyor launch

May 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [www.hs2inHillingdon.co.uk](http://www.hs2inHillingdon.co.uk).

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our team would like to invite you to:

❖ **Visit the HS2 & SCSJV Information Hub**

Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm to 4pm. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.

❖ **You can book a virtual one to one appointment** at [Communities@scsrailways.co.uk](mailto:Communities@scsrailways.co.uk).

## What we are doing

We have built a conveyor system to move earth excavated from the two tunnels at West Ruislip Portal to the treatment area, south of the Chiltern railway line near Harvil Road. The area is shown on the map overleaf.

The conveyor is an elevated rubber belt system supported on free spinning rollers. When fully operational, it will significantly reduce the number of lorry movements and improve the volume of traffic in the area.

Following an initial period of testing, it will become operational in June 2023. The conveyor will be enclosed to reduce noise and dust. It will operate 24/7 in support of the continuous tunnelling activities.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

#### Testing

1 to 14 June 2023 between 8am and 6pm Monday to Saturday and if required on Sunday

We may be on site for an hour before the start and/or end of the shift

#### Operational

24/7 from 15 June 2023 to June 2025

#### What to expect

A gradual increase in the number of operatives and machinery in the area

A safety alarm each time the conveyor system starts and stops

A low-level humming noise generated by the belt running on the rollers

#### What we will do

Continue to monitor our work methods, minimise disruption and noise levels

Instruct our staff to be mindful of our neighbours

Provide updates at [HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)

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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## How the conveyor might affect you

### Testing

We will undertake testing of the conveyor system from 1 to 14 June 2023. This will help to ensure that it works safely and effectively and will allow us to monitor and manage the level of noise that this activity may cause.

Testing of the conveyor will be carried out between 8am and 6pm, Monday to Saturday and if required on Sunday. There is a safety alarm that will sound like a claxon each time the belt starts and stops. This is a health and safety legal requirement that we must follow. This alarm is part of the testing phase and will be heard frequently throughout the testing period with each start and stop of the belt.

We will not begin full use of the conveyor until all tests are complete and we have taken appropriate measures to mitigate potential noise impacts.

### Operation

Following testing, the conveyor will become fully operational and will run 24/7 until the completion of the tunnelling works, approximately June 2025.

- **What you will see**

The conveyor is largely at ground level and located behind the site boundary, except where it crosses the bridges over the River Pinn, Breakspear Road South, the Chiltern railway line and the internal rail bridge at West Ruislip Portal. The entire length will be enclosed to control noise and dust. It will have low level lighting for safe maintenance access. The outdoor sections lighting will be turned off during daylight hours. The enclosed bridge sections will be continually lit due to the lack of natural light.

- **What you will hear**

The expected operational noise will be a low-level humming noise generated by the belt running on the rollers. The electric drive motors for the conveyor are located near the Treatment Area north and south of the Chiltern railway line. We have carried out noise modelling for the conveyor to ensure that it is within the permitted levels. Once it is fully operational, we will monitor the noise levels and take appropriate mitigating measures where noise can be further reduced.

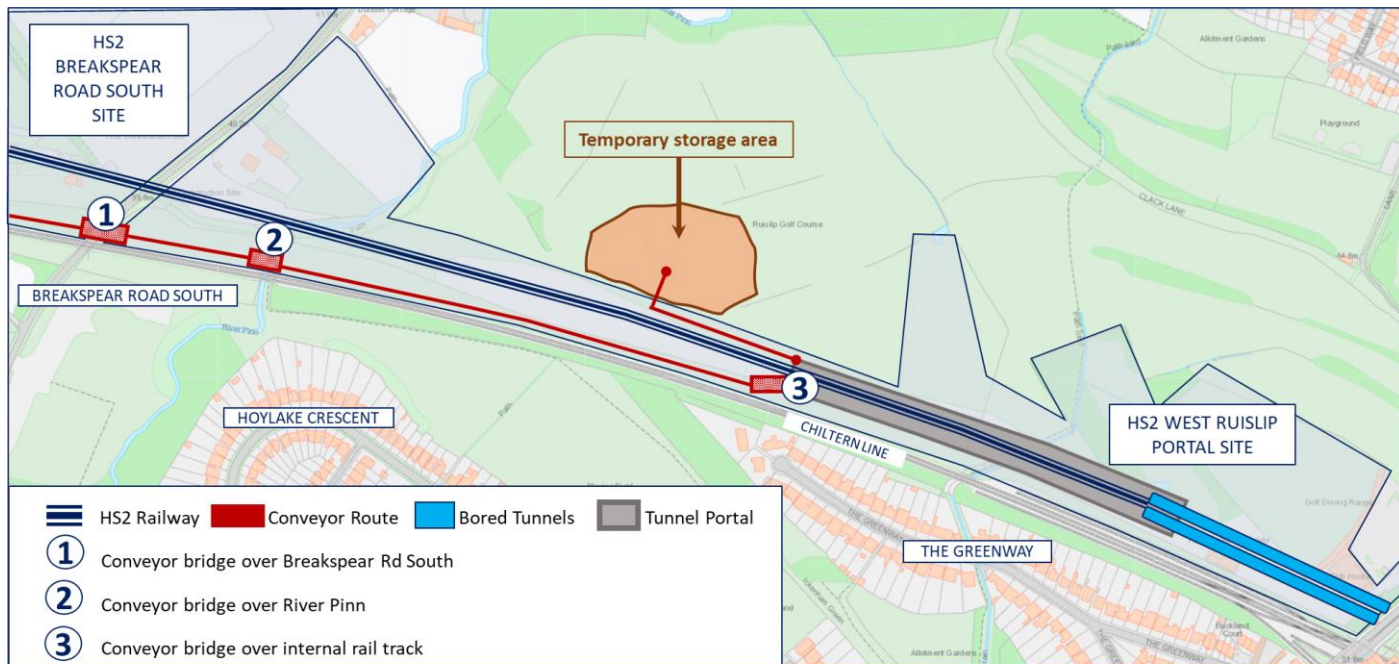
The safety alarm will operate as described above for maintenance or stoppages in tunnelling.

## Approximate location of conveyor installation

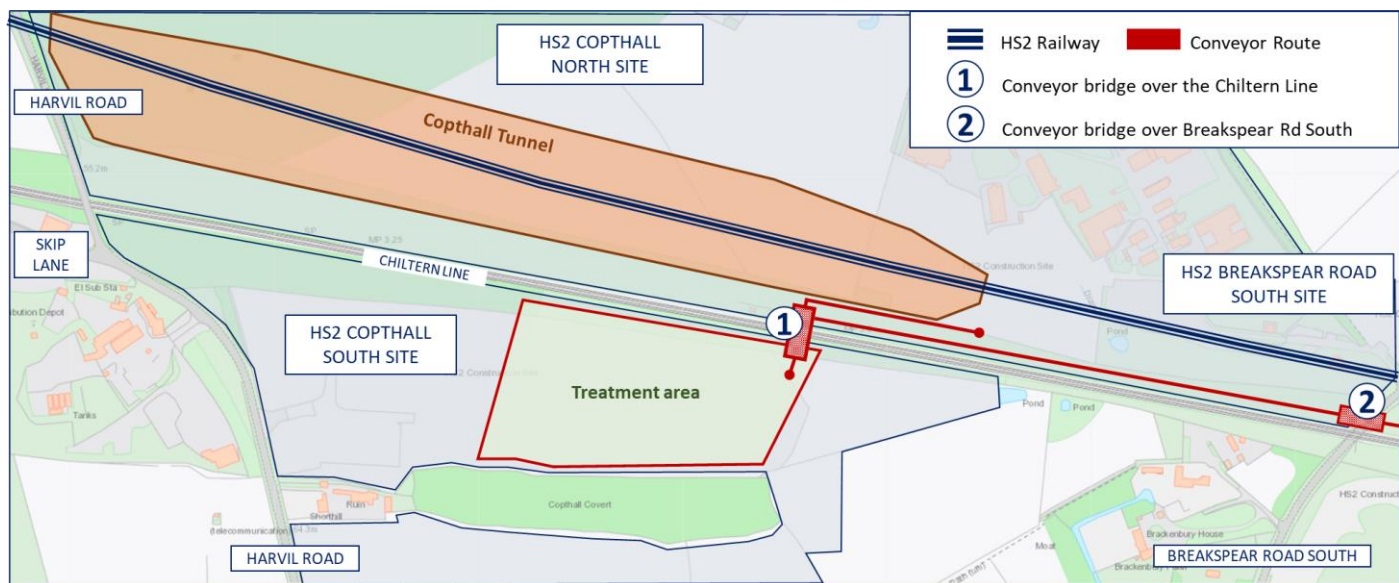
Contact our HS2 Helpdesk team on **08081 434 434**

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## West Ruislip Portal to Breakspear Road South



## Breakspear Road South to Treatment Area



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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Call our HS2 Helpdesk team on **08081 434 434**