

# Notice of utility diversions on A452 Chester Road

May 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

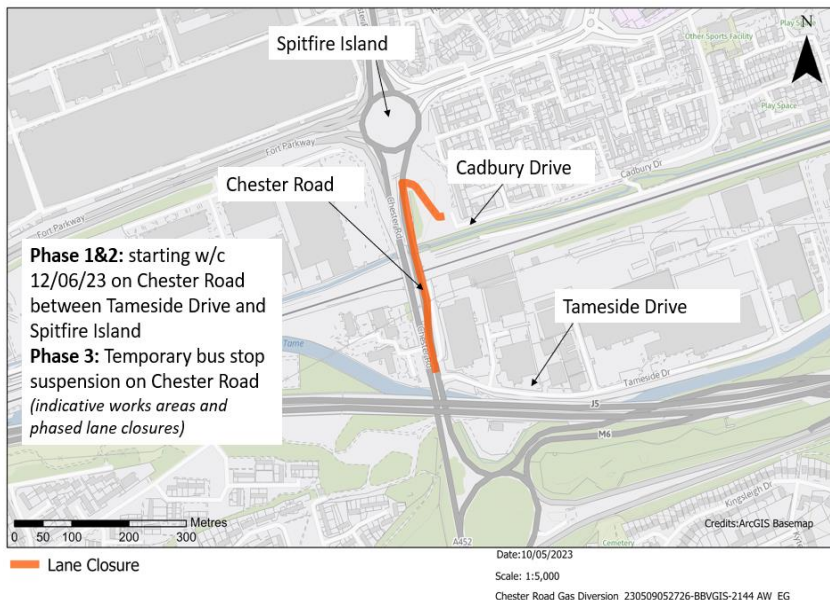
High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty Vinci (BBV) is working on behalf of HS2 Ltd to build the new high speed railway in your area.

## What we are doing

To construct the railway, we need to carry out a programme of utility diversions on the A452 Chester Road. The utility diversions taking place at this location are to safely accommodate the Tunnel Boring Machine drive later in 2023.

## We'll be carrying out the work in phases

Over the coming months, we will be carrying out utility diversions on the **A452 Chester Road**. These works will be taking place between Spitfire Island and Castle Bromwich Interchange. The work will be carried out in phases to minimise disruption on the A452 Chester Road to road users, ensuring the road remains open. Access to Castle Bromwich Business Park will also be maintained throughout the works.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Notification



### Duration of works

These works are anticipated to take place from **Monday 12 June** for approximately sixteen weeks on the **A452 Chester Road**

### What to expect

Phased lane closures on the A452 Chester Road

Working hours will be 8am – 6pm

Traffic management measures will be in place beyond working hours.

Access will be maintained at all times.

### What we will do

Clearly signpost lane closures and explain changes to road users and pedestrians.

Keep disruption to a minimum.

Answer your questions via the 24/7 HS2 helpdesk.

Keep you updated through [www.hs2inbirmingham.co.uk](http://www.hs2inbirmingham.co.uk)

### Drop-in event

Our next drop-in event is on Tuesday 23 May from 2.30pm – 6pm at **The Sanctuary Community Hub, Tangmere Drive, Birmingham, B35 7PX**

Call our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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