

Notice of works on Western Avenue

May 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Ground investigations in your area

From **30 May to 5 June 2023** (Phase one) and **6 June to 11 June 2023** (Phase two) we will be carrying out a series of ground investigations on Western Avenue. Phase one will take place during the day and phase two will be carried out overnight.

The ground investigations will consist of digging a temporary trench to confirm the location of utilities under the surface of the road. The investigations will help us to understand the location of the utilities and the best ways to protect or divert any utilities during construction. It will also aid the design of the new railway.

Your utility services will not be affected during these works.

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, and work as efficiently as possible whilst keeping our work areas safe and tidy.

How will this affect you

To ensure the safety of the public and our staff, temporary changes will be in place on Western and surrounding roads (shown on the following page). The temporary changes will occur in two phases:

- **Phase one:** Lane closures and parking suspension on Western Avenue.
- **Phase two:** Lane closure and bus stop suspension on Western Avenue.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Phase one: 30 May to 5 June 2023 (days)

Phase two: 6 June to 11 June 2023 (nights)

Working Hours

Days: 8am to 6pm
Monday to Friday and
8am to 1pm Saturdays, if
required

Nights: 10pm to 5am
Monday to Friday and
Saturdays, if required

We may be on site for an
hour before the start
and/or end of the shift

What to expect

Temporary lane
closure, bus stop
suspension and parking
suspension on Western
Avenue.

What we will do

Continue to monitor
our working methods
to reduce disruption.
Dates mentioned in this
notification may
change.

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www.hs2.org.uk

Phase one: 30 May to 5 June 2023 (Days)

Notification



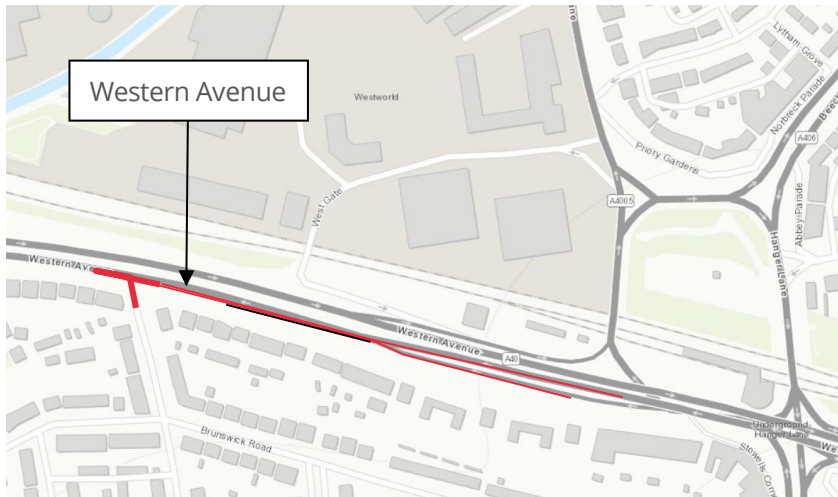
Key

-  Lane closure
-  Bus Stop Suspended
-  Parking/ loading Suspended
-  Diversion
-  Partial footway closure

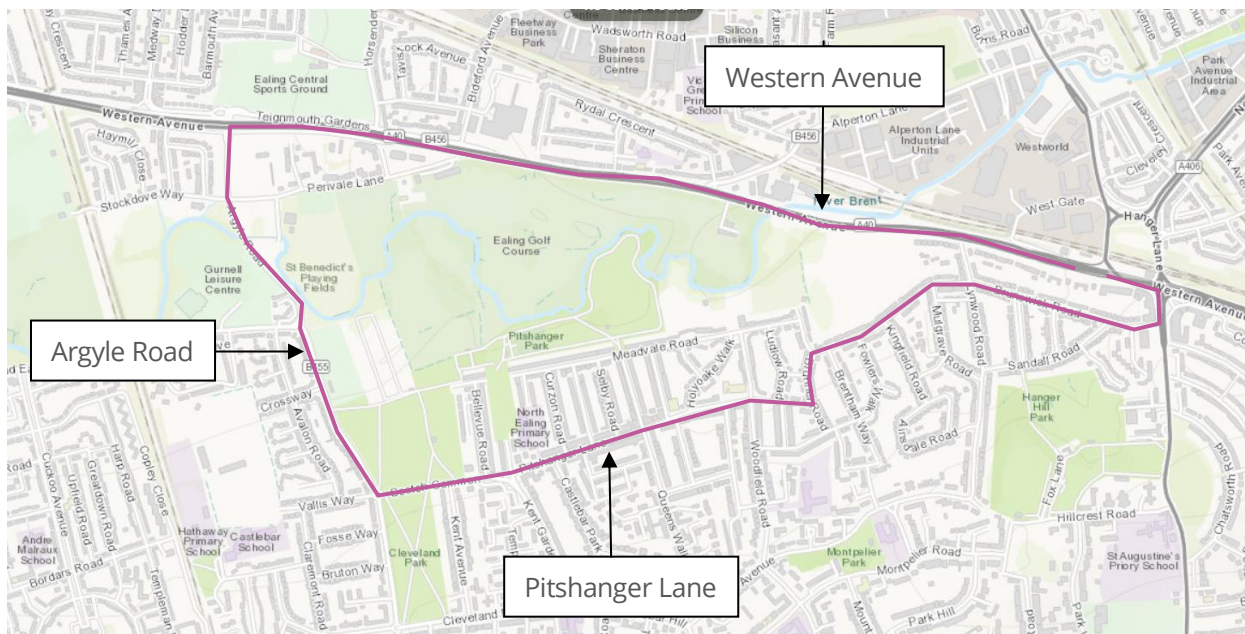
Suspended Bus Stops

Phase Two:

- Lynwood Road (Stop R)



Phase one: 30 May to 5 June 2023 (Days) – Diversion Route



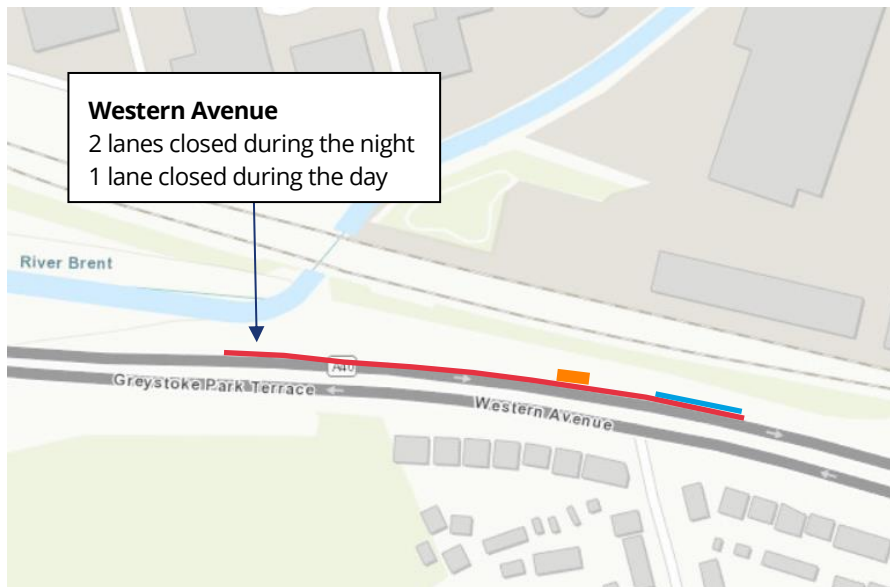
Contact our HS2 Helpdesk team on **08081 434 434**

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www.hs2.org.uk

Phase two: 6 June to 11 June 2023 (nights)

Notification



Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you via phone if you have any questions about the surveys.

Please contact the HS2 Helpdesk via the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-12/05/23

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>