



Updated notice of utility diversions on A452 Chester Road

September 2023 | www.hs2.org.uk

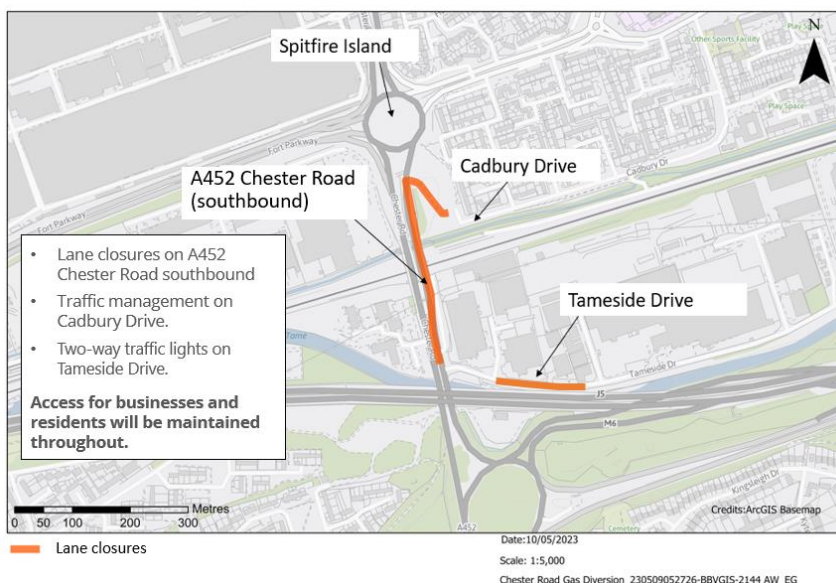
High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty Vinci (BBV) is working on behalf of HS2 Ltd to build the new high speed railway in your area.

Update on the A452 Chester Road works

Due to the discovery of uncharted services whilst progressing our works we provided an updated programme, including weekend closures. All our weekend closures have now been completed and A452 Chester Road will remain with phased lane closures until October 2023.

We have been carrying out the work in phases

To minimise our impact on the road network, we have been carrying out our utility diversion in phases. Once we have completed the works on A452 Chester Road, between Spitfire Island and Castle Bromwich Interchange, we will commence work on Cadbury Drive. Two-way temporary traffic lights will be used during this period on Tameside Drive. We expect the utility diversions to be completed in November 2023. Access for residents and businesses will be maintained at all times.



Duration of works

Works will continue until November 2023.

What to expect

Phased lane closures on the A452 Chester Road.

- Daytime working hours: 9:30am until 3:30pm
- Night time working hours: 8pm until 6am

Lane closures on Cadbury Drive between 8:30 and 4pm.

Two-way traffic lights on Tameside Drive between 8am and 6pm.

Access will be maintained at all times for residents and businesses.

What we will do

Clearly signpost these lane closures and explain these changes to road users and pedestrians.

Keep disruption to a minimum.

Answer your questions via the 24/7 HS2 helpdesk.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434

Call our HS2 Helpdesk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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