

Extended working hours, North Portal, South Heath, Buckinghamshire.

High Speed Two (HS2) is the new high speed railway for Britain. This notice is to update you on our working hours at our North Portal site, near South Heath, Great Missenden, Buckinghamshire.

What are we doing and why?

We will be constructing the porous portal track slabs, walls and hoods for the tunnel, which require continuous concrete pours. Concrete pours must be completed once started to ensure strength and quality of the structure.

How will this affect me?

The site will operate under extended working hours:

- 7am – 10pm Monday to Saturday
- Although we do have consent to work until 10pm on Saturdays we will finish by late afternoon in most circumstances
- We do not anticipate working on Sundays, though some repairs and maintenance are permitted and may occasionally be carried out over the weekend
- Works begin early May and will be ongoing until the completion of these construction works around late autumn.

We aim to meet our planned working dates and times, but these can change. We will do all we can to keep you updated.

Will there be noise and how will it be managed?

The works are located deep within an embankment cutting, are expected to be low level, and are consented. To mitigate, noise barriers remain erected at strategic locations around the site boundary to reduce the level of noise leaving the site. Some noise may be heard.

We have noise monitors at several locations that provide accurate readings, informing us immediately if the works generate high levels of noise. Should this happen, an investigation will be undertaken by our noise and site teams to see how the works can be further controlled.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

From early May to late autumn. Site hours will be from 7am to 10pm, Mondays to Saturdays. We don't expect to work past early afternoon on Saturdays

What to expect

Site lighting may be visible during working hours. Noise from plant and machinery may be heard. Construction traffic will serve the site during the above hours.

What we will do

- Turn off main lights when not in use
- Do all we can within best practicable means to minimise disruption
- keep the community updated.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>