



## Notice of lane closure, Rocky Lane

May 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. If you have any questions or enquiries about our work, please contact our Helpdesk to find out more. You can sign up for regular updates in your local area at [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

### What are we doing?

To allow us to complete the water supply connection to our Rocky Lane compound, we need to conclude the final stage of the works to the existing Thames Water main beneath Rocky Lane. This will supply the compound directly and help to reduce the number of vehicles delivering to the site.

Our utilities subcontractor, Clancy, have previously located the watermain and laid pipes in the ground ready for connecting. To ensure these works are completed safely, we will need to implement a single lane closure for approximately 5 days.

The water connection process involves excavating at the location of the water main and tapping into the main pipe. The water supply for adjacent properties will not be affected during these works. Once complete, the excavations will be backfilled, and carriageway resurfaced.

### When will these works take place?

The lane closure will be introduced between 12 and 16 June.

These dates are subject to change due to circumstances beyond our control. Should we finish the works early, the closure will be removed.

Please note, as we are unsure of the condition the underground pipes may be in, if they require further repair which we cannot undertake on the day, we will need to backfill the excavation and return to complete the works at a later date when we have the necessary mitigation in place.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

### Duration of works

Works will take place on the following days:

- Monday 12 – Friday 16 June

The lane closure will be in place for 24 hours a day.

### What to expect

Varied activities with both quiet and busier periods.

Temporary traffic lights controlling the lane closure.

### What we will do

Manage any environmental impacts, such as traffic and noise.

Respond promptly to any complaints and take appropriate action.

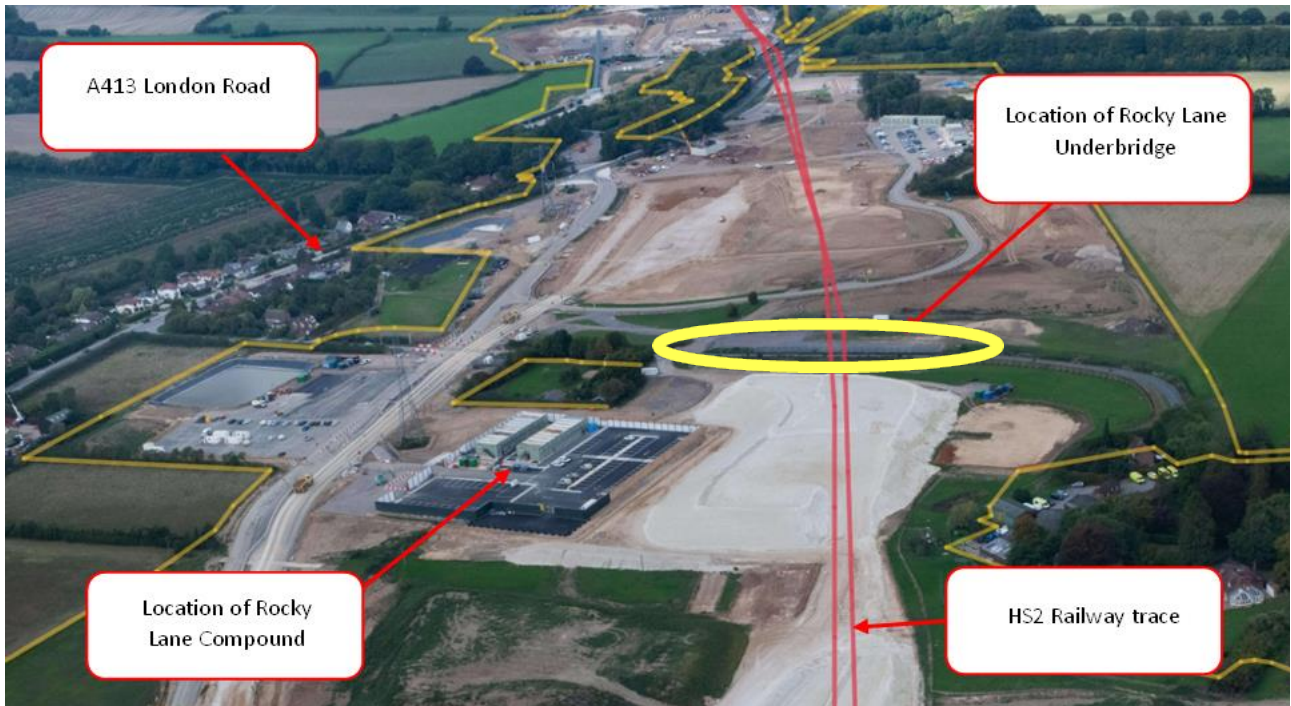
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Notification



## Where will the lane closure be?

The image below shows the location of the lane closure which will be in place 24 hours day between Monday 12 June and Friday 16 June.



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)


## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone 08081 434 434

 Minicom 08081 456 472

 Email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

Write to:  
FREEPOST  
HS2 Community Engagement

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what is happening in your local area, visit:  
[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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