

Notice of utility works on Victoria Road

April 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Planned works

In week commencing 8 May 2023, we will carry out utilities works between 9pm and 6am on Victoria Road outside the SCSJV Atlas Road site.

We will survey utilities to clear a blocked pipe and to understand the condition of the drainage system in the area.

These works will be carried out at night and will only last for one night. The exact date for this works will depend on the weather and ground conditions.

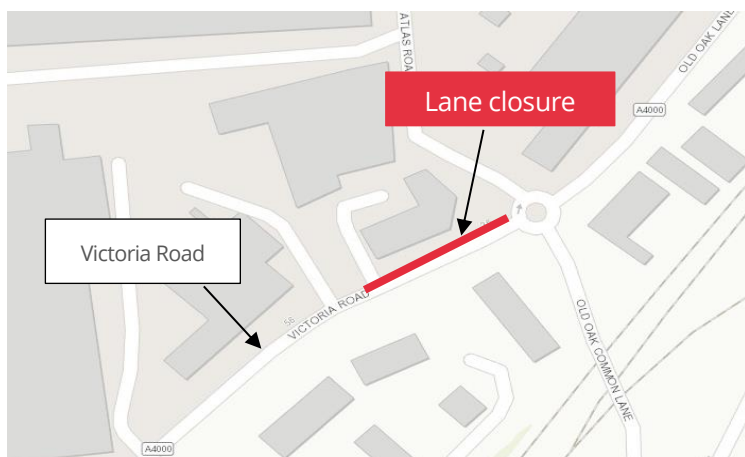
Your utility services will not be affected during these works.

How might this affect you

On the night, there will be a single lane closure in place on Victoria Road, and access to businesses and homes will be available at all times.

We will be working as efficiently as possible whilst keeping our work areas safe and tidy.

You can view a map showing the location of these works below. Please note the dates for the surveys may change.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

One night within week commencing 8 May 2023

The survey will take place overnight between 9pm and 6am

We may be on site for an hour before the start and/or end of shift

What to expect

Temporary lane closure will be in place on Victoria Road

Access for business, pedestrians and residents will be maintained

What we will do

Advise our staff to be mindful of our neighbours.

Dates mentioned in this notification may change.

We will continue to provide updates about our works at

We will provide updates at hs2.org.uk/in-your-area/map

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-24/04/2023

High Speed Two (HS2) Limited, registered in England and Wales.

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Company registration number: 06791686. VAT registration number: 888 8512 56