



Working in partnership with



# Update: Notice of Works to Upgrade the Gas Main on Alperton Lane

**Notification** 



High Speed Two (HS2) is the new high speed railway for Britain.

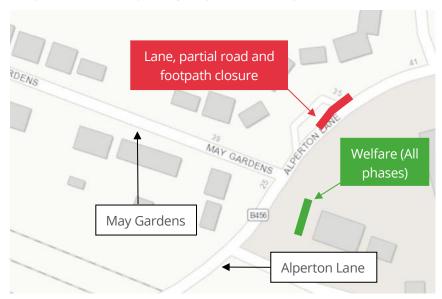
# Gas main upgrading in your area

We recently wrote you in June 2023 about us carrying out works to upgrade the main gas pipe on Alperton Lane. The dates for these works have now been extended and will be completed by **25 August 2023**. You can view our previous notification about these works here

The works will take place between **8am to 6pm Monday to Friday** and **8am to 1pm Saturdays**, if required. We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

# How will this affect you

To ensure the safety of the public and our staff, temporary changes will be in place on Alperton Lane. This will include a lane closure, partial footpath closure and parking suspensions on Alperton Lane.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

#### **Duration of works**

Extended to 25 August 2023

### **Working Hours**

8am to 6pm Monday to Friday and 8am to 1pm Saturdays, if required

We may be on site for an hour before the start and/or end of the shift

## What to expect

Lane closure, partial footpath closure and parking suspension on Alperton Lane.

### What we will do

Continue to monitor our working methods to reduce disruption Dates mentioned in this notification may change.

# **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

### The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltdresidents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

#### **Construction Commissioner**

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

## **Property and compensation**

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

# Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-tocomplain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-14/08/2023

High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



🌃 Freephone **08081 434 434** 



Minicom **08081 456 472** 



(a) Email **HS2enquiries@hs2.org.uk** 

Write to:

**FREEPOST** 

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: https://www.gov.uk/government/publication s/high-speed-two-ltd-privacy-notice