





Working on behalf of



## Update: Utility works on Station Approach and Long Drive

March 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. You can sign up for regular updates in your local area at hs2inhillingdon.co.uk

#### **HS2 & SCSJV Information Hub**

Our Community Information Hub is open for drop-ins every **Monday** and **Wednesday** from **2pm** to **4pm**.

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.

#### What we are doing

We wrote to you in October to let you know about our plans to carry out the main sewer protection works on Station Approach and Long Drive. These works have been completed and we are now due to divert the watermain **from 15 April to 14 May 2023**. These works are to redirect the water main and will happen seven days a week from 8am to 6pm, to minimise disruption on the road.

Phase 1: Footpath closure will be in place between the entrance to Long Drive Car Park and the corner of Sainsbury's from **15 April to 22 April 2023.** Pedestrian access will remain open into Sainsbury's from Long Drive.

Phase 2: Single lane traffic management will be in place on Station Approach from **22 April to 14 May 2023**.

We will set up a site compound at the junction of Station Approach with Great Central Avenue on Saturday 15 April from 8am to 6pm. Due to the location of our site welfare, we will close the road at the junction of Great Central Avenue with Station Approach, for the duration of the works.

There will be a clearly signed diversion route via Bourne Avenue and Primrose Gardens to enable access to Great Central Avenue.

#### How these works might affect you

During the connection of the new water main there will be a short disconnection of your water supply. This will be for no longer than an hour. If this affects you, you will be notified about this nearer the time.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

#### **Notification**



#### Duration of works

15 April to 14 May 2023

7 days a week 8am to 6pm

We may be on site for an hour before and/or end of each shift

#### What to expect

During the connection of the new water main there will be a short disconnection of your water supply. This will be for no longer than an hour. If this affects you, you will be notified about this nearer the time.

Temporary traffic lights and lane closure – diversions will be signposted

Footpath closure and diversion

#### What we will do

Maintain access to local shops and properties

Keep all sites safe and secure

Ensure that all sites are reinstated to the required standard

Provide updates at **HS2inHillingdon.co.uk** 

## **Update: Utility works on Station Approach and Long Drive**

# Notification

#### www.hs2.org.uk

#### How these works might affect you... continued

Temporary traffic lights with a single lane closure will be required. The traffic management configuration will be from outside South Ruislip Station to the Savera Hotel.

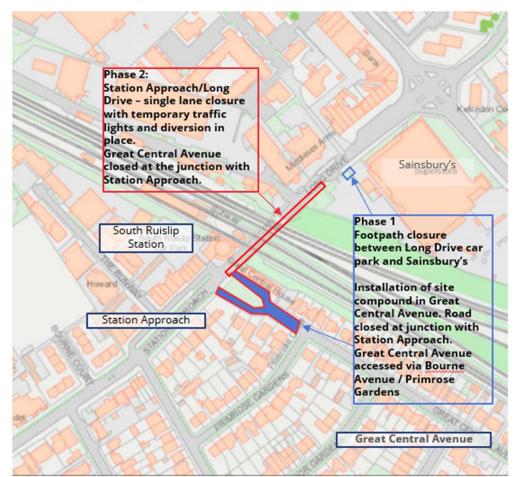
No motor vehicles will be able to travel south bound on Long Lane between Long Drive and Victoria Road to reduce congestion across the traffic lights on Victoria Road. A diversion will be in place north bound up the Fairway, south down Angus Drive onto Victoria Road.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

#### Map showing location of works

Phase 1: From 15 to 22 April 2023.

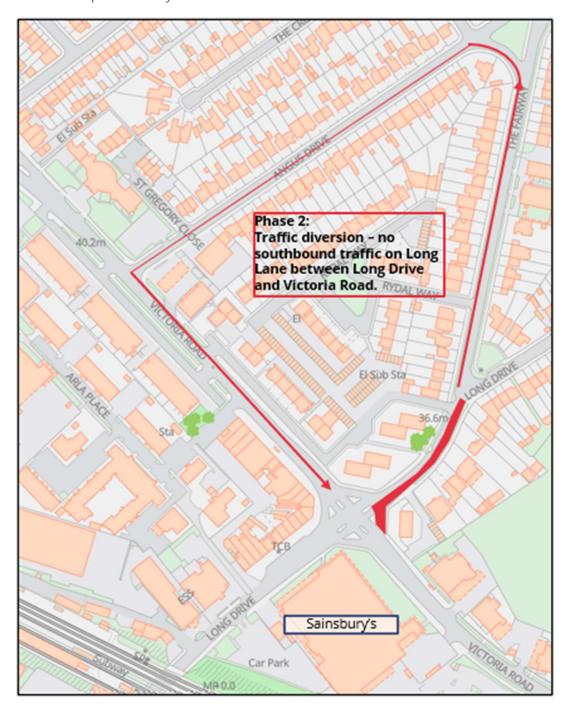
Phase 2: From 22 April to 14 May 2023.



## **Update: Utility works on Station Approach and Long Drive**

#### Map showing traffic diversion

Phase 2: From 22 April to 14 May 2023.



### **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

#### **Residents' Charter and Commissioner**

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

#### **Construction Commissioner**

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

#### **Property and compensation**

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

#### Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

#### **Contact Us**

Contact our HS2 Helpdesk team all day, every day of the year on:

🎮 Freephone **08081 434 434** 



Minicom 08081 456 472



(a) Email hs2enquiries@hs2.org.uk

Write to:

**FREEPOST** 

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

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