

SKANSKA



STRABAG

Working in  
partnership with

HS2

# Utility surveys on Victoria Road, North Acton

March 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Works planned on Victoria Road

From 20 to 25 March 2023, we will be carrying out a series of ground investigations on Victoria Road between the entrance and exit to Boden.

The ground investigations will consist of digging a temporary trench to confirm the location of utilities under the surface of the road. The investigations will help us to understand and aid the design of the new railway and the best ways to protect or divert any utilities during construction.

The ground investigations will take place between 8am to 6pm Monday to Friday and 8am to 1pm Saturdays, if required. We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

To ensure the safety of the public and our staff, temporary changes will be in place on Victoria Road. We will have a lane closure in place between the entrance and exit to Boden. Access to Boden will not be affected.

You can view the location of the traffic management and the works below.



**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

20 to 25 March 2023

### Working hours

8am to 6pm Monday to Friday and 8am to 1pm Saturdays, if required

We may be on site for an hour before the start and/or end of the shift

### What to expect

Lane closure will be in place on Victoria Road

Ground excavations and surface relaying

Temporary traffic lights will be in place on Victoria Road

Business access will be maintained

### What we will do

Continue to monitor our working methods to ensure they are safe and reduce disruption to the local community

Dates mentioned in this notification may change, we will provide updates at [www.hs2.org.uk/in-your-area/map](http://www.hs2.org.uk/in-your-area/map)

Call our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](https://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](https://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](https://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](https://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](https://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](https://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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