

Notification



Update: Further closure of Rabournmead Drive Park

March 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at hs2inhillington.co.uk.

HS2 & SCSJV Information Hub

Our Community Information Hub is open for drop-ins every **Monday** and **Wednesday** from **2pm** to **4pm**.

Our Community Engagement team will be available to answer your questions about the project and the works in Hillingdon and Northolt. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.

What we are doing

We wrote to you on 23 February 2023 to let you know about our plans for the reinstatement of ground in Rabournmead Drive Park following the main sewer protection works. We planned to open all the park on 10 March. These works have been delayed due to the recent wet and cold weather. We will keep an area of the **park closed until 31 March** to allow for the reinstatement of this area and any reseeding of grass to be undertaken. If this area does improve we may be able to open this sooner.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Main Utility Works

10 to 31 March 2023

Monday to Friday, 8am to 6pm

Saturday 8am to 6pm, when required

We may be on site for an hour before the start and/or end of each shift

What to expect

Rabournmead Drive Park will be closed for the duration of the works

What we will do

Maintain access to your property at all times

Keep disruption to a minimum

Provide updates at

HS2inHillingdon.co.uk

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Map showing location of reinstatement works



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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