

HS2

Notice of UKPN Works in Atlas Road Site

February 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What are we doing?

UK Power Networks (UKPN) will be carrying out electricity cable installation works within the UK Power Networks Substation Site on Atlas Road.

We will be installing electricity cable ducts by excavating and undertaking open cut trenching.

All relevant consents and site access permission, required from associated stakeholders and landowners will have been obtained prior to the commencement of work.

UKPN will be working from 09 March to 31 March.

How will this impact you?

UKPN will be working in the area highlighted in the image below. You will not be able to see our works within the site, but you may hear occasional excavation and backfilling noises.

These works will not impact your electricity supply.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration

Works will be from 09 March to 31 March.

Our core working hours are 8:00am to 6:00pm.

We will be on site one hour before and after the end of each shift

What to expect

If you are situated near the UK Power Networks Substation, you may hear excavation and back filling noises. Access in and around the site will not be affected.

What we will do

Maintain and install electricity supplies

We will complete the work as quickly as possible to avoid disruption and provide you access throughout.

We'll keep you informed of any changes.

Call our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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