

# Notice of utility surveys on A40, Western Avenue

March 2023 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Planned Works

From **3 April to 14 April 2023**, we will be carrying out ground investigation works overnight between **9pm and 6am** on the sections of the **A40, Western Avenue**.

This will consist of digging a temporary trench to confirm the location of utilities under the surface of the road and footpath. The investigations will help us to understand the best ways to protect or divert any utilities during construction and assist in the design of the new railway.

## How this might affect you

Your utility services will not be affected during these works and traffic will still be able to progress through the area.

Pedestrians and motorists will be able to travel through the area during this time. There will be single lane closures temporarily in place on both sides of the road and we will install a two-way traffic light system during this time, this is to keep pedestrians and our colleagues safe, whilst we work.

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

The map on the next page will show you the location and phases of these works.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Overnight **from 3 April to 14 April 2023**. Monday to Friday, **9pm to 6am**

We may be on site for an hour before the start and/or end of the shift

### What to expect

Lane and footpath closures on Western Avenue

Ground excavations and surface relaying

Two-way traffic light system and a pedestrian diversion route

### What we will do

Advise our staff to be mindful of our neighbours

Dates mentioned in this notification may change. We will continue to provide updates about our works at [HS2.org.uk/in-your-area/](http://HS2.org.uk/in-your-area/)

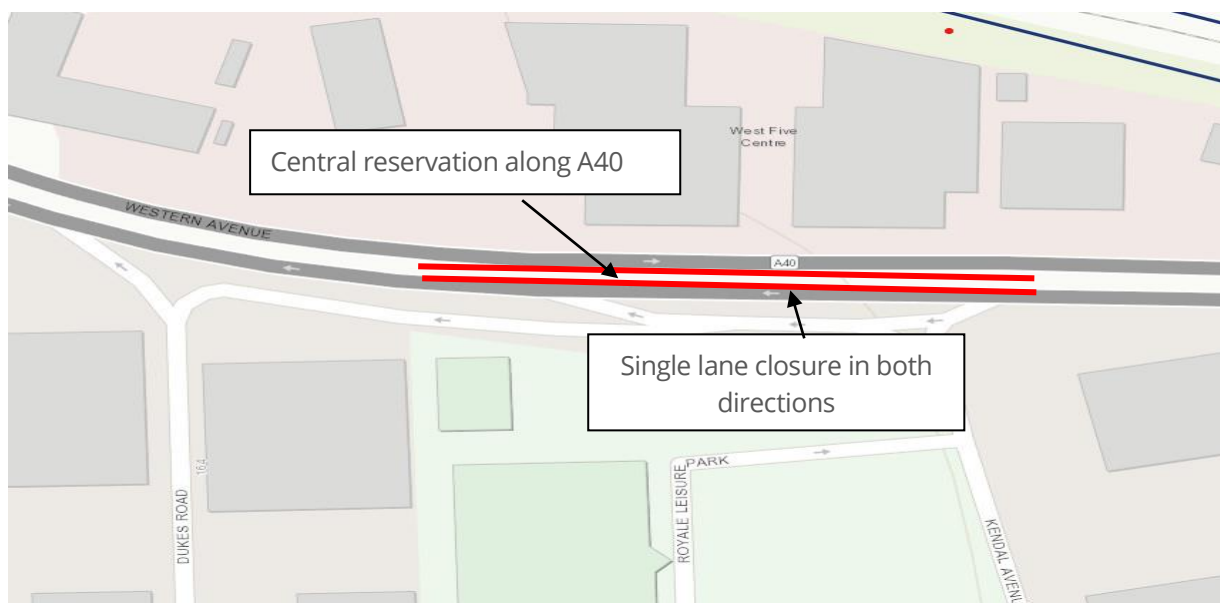
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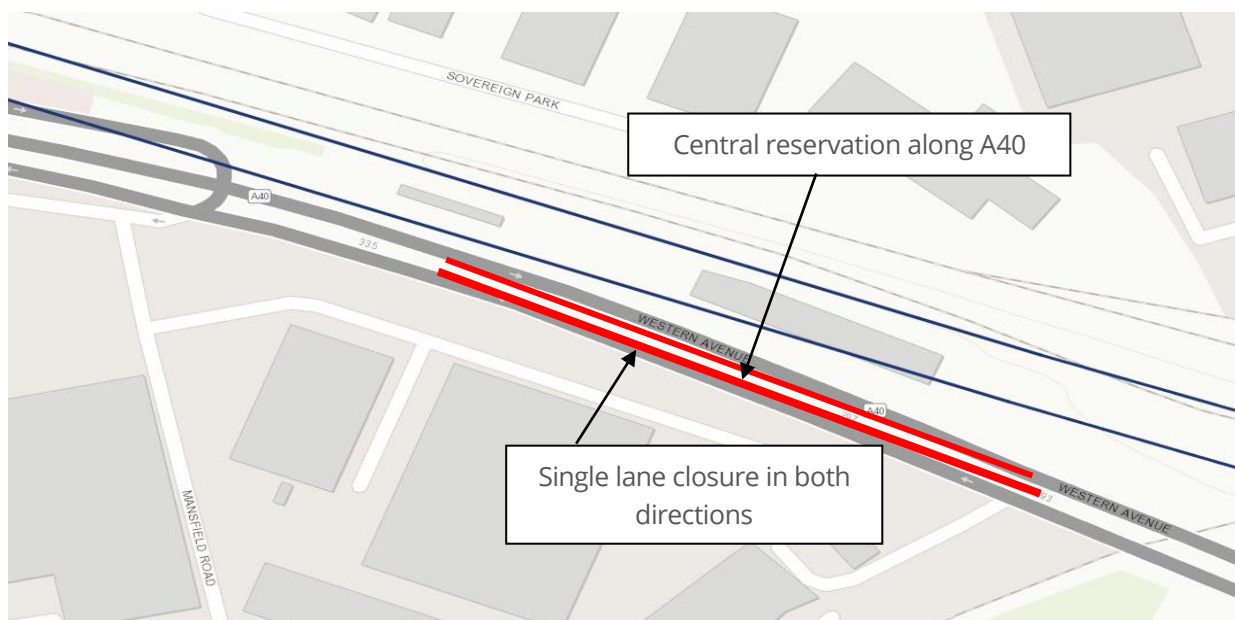


[www.hs2.org.uk](http://www.hs2.org.uk)

**Phase one from 3 April to 5 April 2023**



**Phase two from 5 April to 7 April 2023**



Contact our HS2 Helpdesk team on **08081 434 434**

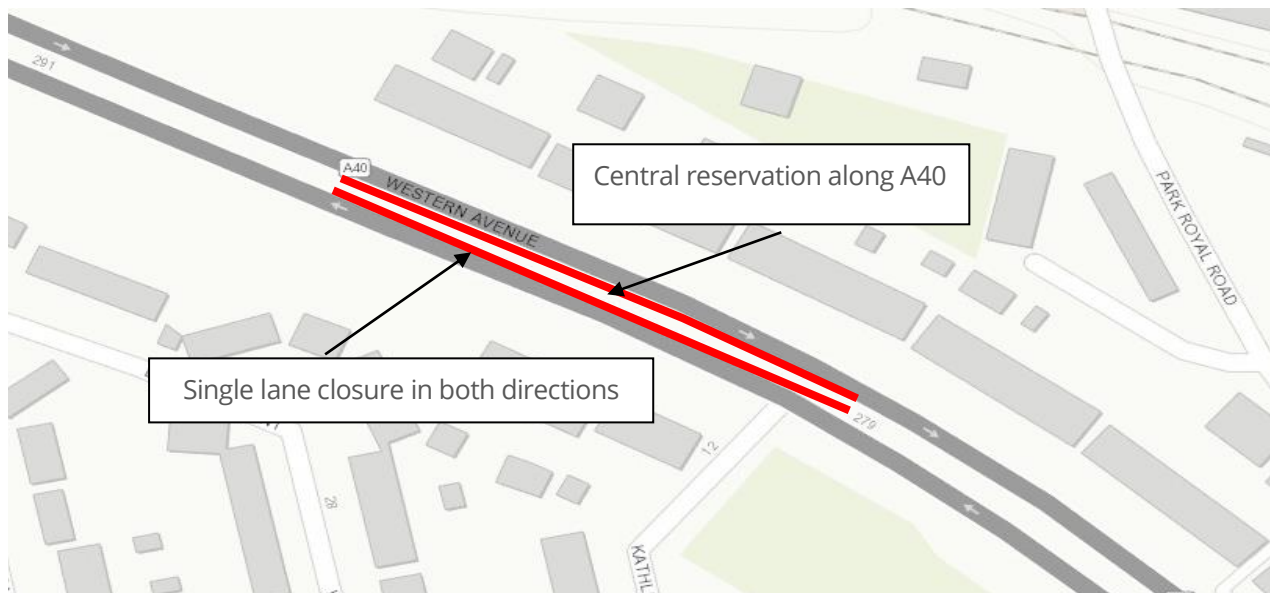
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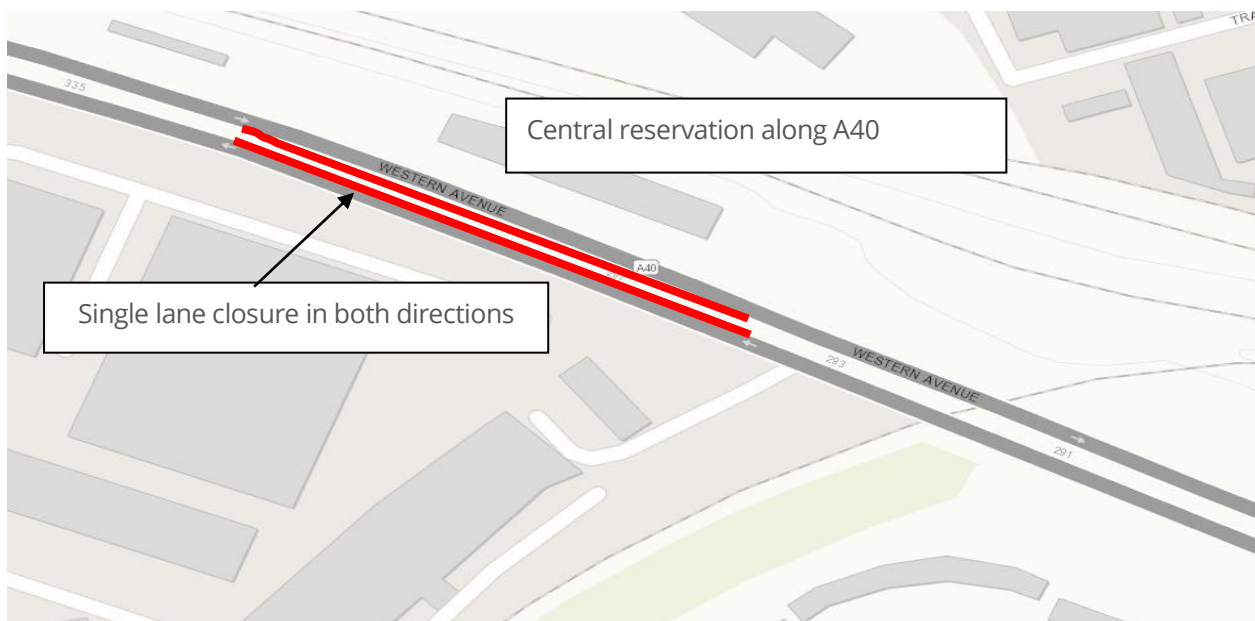


[www.hs2.org.uk](http://www.hs2.org.uk)

**Phase three from 10 April to 12 April 2023**



**Phase four from 12 April to 14 April 2023**



Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

**Reference number:** <Click here to insert text>

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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