

Notice of utility surveys on West Gate

March 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Utility surveys in your local area

From 27 March to 7 April 2023, we will be carrying out ground investigation works overnight between **9pm and 6am** on West Gate. This will consist of digging a temporary trench to confirm the location of utilities under the surface of the road and footpath. The investigations will help us understand the best way to protect or divert any utility assets during construction and help us design the new railway.

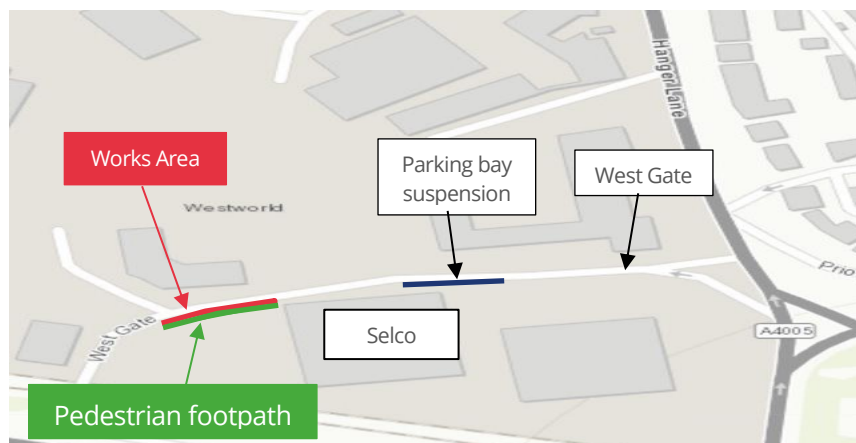
How does this affect you

Your utility services will not be affected during these works.

Our utilities team will be carrying out the surveys on the road and footpath. We will need to install a two-way traffic light system on West Gate during this time to keep staff and pedestrians safe. Pedestrians and vehicles will be able to travel through the area during this time.

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working efficiently as possible whilst keeping our work areas safe and tidy.

The map below will show you the location of these works.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Overnight from 27 March to 7 April 2023. Monday to Friday, 9pm to 6am

We may be on site for an hour before the start and/or end of the shift

What to expect

Lane and footpath closures on West Gate

Ground excavations and surface relaying

Two-way traffic light system and a pedestrian diversion route

What we will do

Advise our staff to be mindful of our neighbours

Dates mentioned in this notification may change. We will continue to provide updates about our works at HS2.org.uk/in-your-area/

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice:

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-09/03/2023

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56