

Notification



Notice of 24-hour works at Mandeville Road Site – New Start / End Date

April 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at www.hs2inbrentandealing.co.uk

What we are doing – New 24 Hour Start Date

We have been speaking to residents about our works at the Mandeville Road site that will need to increase to 24 hours a day, seven days a week from 17 April 2023, but we will now not be starting 24 hour work until 24 April 2023. We expect this to last until May 2024 and we will provide regular updates to residents. We would like to apologise for an error in the last announcement which stated the end date to be December 2023.

From 24 April 2023 we will be building the shafts during days and nights by excavating and installing concrete on to the exposed face of the clay to stabilise it. We will reduce the works we carry out at night to the minimum possible and we will use acoustic barriers around the construction machinery to reduce the noise as much as possible.

We don't expect noise levels to exceed an average of 60 decibels, measured over a one hour period, which is equivalent to the noise of a dishwasher.

Lorries may exit and enter the site on Saturday and Sunday between 8am and 6pm to remove excavated material and deliver concrete.

From 24 April to 14 May we will try to limit our 24 hour working to every other weekend. From 15 May to 6 August we expect to be working 24 hours every weekend because the work during this time period needs to be continuous.

We would like to apologise in advance for any disruption or inconvenience the increased working hours may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum and that regular updates are provided. Please note the Noise Insulation Scheme, including secondary glazing and mechanical ventilation, which we offered qualifying residents in 2022 remains open. Please contact the HS2 Helpdesk to sign up.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

24 hours a day from 24 April 2023 expected until May 2024

What to expect

Operatives and machinery working on the lower site platform.

Noise from construction machinery including cranes.

What we will do

We will restrict our night-time activities to reduce noise and use localised noise reduction fencing where possible.

Noise and vibration levels will be continually monitored.

Provide updates at

HS2inbrentandealing.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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Call our HS2 Helpdesk team on **08081 434 434**