



Working in partnership with



West End Road playing field borehole installation

February 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

HS2 & SCSJV information hub

The community information hub is now open for drop-ins on **Mondays** and **Wednesdays** from **2pm** to **4pm**.

Our community engagement team is available to answer your questions about the project and our works in Hillingdon and Northolt.

You can find us in the portacabin on the right of the West Ruislip Portal Site entrance on Ickenham Road.

What we are doing

We wrote to you on 14 December 2022 to let you know we would be installing a borehole at the location shown on the map overleaf. The purpose of the borehole is to carry out groundwater monitoring related to the construction of the new HS2 tunnels. These works have been rescheduled from 16 January and will now start on 20 February until no later than 13 March 2023.

To carry this out safely, on 20 February we will erect hoarding around a drilling rig. Drilling the borehole should take around five days to complete. The borehole will then have a secure cover.

How these works might affect you

There will be some noisy drilling whilst we create the borehole.

The borehole will be in use for approximately five years so that we can carry out groundwater monitoring. There will be routine visits to carry out the monitoring using handheld equipment. This should take no more than twenty minutes each time.

We would like to apologise in advance for the disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

20 February to 13 March Monday to Friday 8am to 6pm

What to expect

Vehicles accessing the playing field along track mats (these will protect the ground)

Hoarded area around a drilling rig

Operatives in the area

Welfare vehicle parked within the compound

Follow up monitoring visits

What we will do

Use traffic marshals to guide vehicle movements

Place noise reducing screens around the compound

Maintain access to the playing field at all times

The playground will not be affected

Provide updates at **HS2inHillingdon.co.uk**

West End Road playing field borehole installation

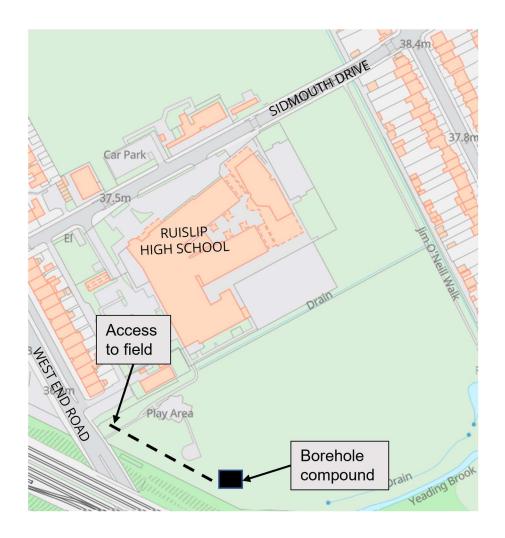


www.hs2.org.uk

Approximate location of works

20 February to 13 March 2023

Monday to Friday 8am to 6pm



What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk



To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: https://www.groundwork.org.uk/hs2funds





Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltdresidents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-tocomplain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-OTH-1-16/1/23

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



🌁 Freephone **08081 434 434**



Minicom **08081 456 472**



(a) Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: https://www.gov.uk/government/publication s/high-speed-two-ltd-privacy-notice